FY19 Category 2: Law Enforcement Strategic Planning Grantee Orientation

Justice and Mental Health Collaboration Program (JMHCP)

December 4, 2019
FY19 Category 2: Law Enforcement Strategic Planning Grantee Orientation

Justice and Mental Health Collaboration Program (JMHCP)
Speakers

I. Maria Fryer, *Justice System and Corrections Policy Advisor for Substance Abuse and Mental Health, Bureau of Justice Assistance, U.S. Department of Justice*

II. Rebecca Rose, *Senior Policy Advisor, Bureau of Justice Assistance, U.S. Department of Justice*

III. Laura Fabius, *Policy Analyst, Law Enforcement, Behavioral Health, Council of State Governments Justice Center*

IV. Olivia Randi, *Policy Analyst, Law Enforcement, Behavioral Health, Council of State Governments Justice Center*

V. Carol Caraballo, *Vice President of Behavioral Health Services, Miami-Dade County (FL)*
Presentation Outline

I. Introductions

II. Grant overview and the Police-Mental Health Collaboration Framework

III. Technical assistance

IV. Featured Grantee: Miami-Dade County

V. Q&A
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The Council of State Governments Justice Center

We are a national nonprofit, nonpartisan organization that combines the power of a membership association, representing state officials in all three branches of government, with policy and research expertise to develop strategies that increase public safety and strengthen communities.
Justice and Mental Health Collaboration Program

JMHCP supports innovative cross-system collaboration for individuals with mental illnesses or co-occurring mental health and substance use disorders who come into contact with the justice system.
The U.S. Department of Justice Bureau of Justice Assistance

**Mission:** The Bureau of Justice Assistance is a component of the Office of Justice Programs and helps to make American communities safer by strengthening the nation’s criminal justice system. Its grants, training and technical assistance, and policy development services provide state, local, and tribal governments with the cutting edge tools and best practices they need to reduce violent and drug-related crime, support law enforcement, and combat victimization.

[www.bja.gov](http://www.bja.gov)
116 law enforcement agencies have used JMHCP funding to establish Police-Mental Health Collaboration (PMHC) models.

Since 2017, 24 sites have received funding to train law enforcement and related staff members.
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States with FY19 category 2 law enforcement planning grantees

1. Phoenix Police Department, AZ
2. Division of Criminal Justice, CO
3. Warren County, KY
4. Boston Police Department, MA
5. City of Muskegon, MI
6. City of Saint Louis Metropolitan Police Department, MO
7. Clemson University, SC
8. City of Lubbock, TX

8 Awards Total
FY19 Category 2 Awards

- States with FY19 category 2 law enforcement planning grantees
- States with current FY14-FY18 law enforcement grantees
Four Areas of Focus

Conducting an Assessment of Policy and Practice

Building and Maintaining a Data Collection System

Developing an Agency Training Plan

Partnering with Mental Health and the Community
Police-Mental Health Collaboration Framework

- Draws upon experience of most advanced PMHCs in the nation
- Articulates the core components of a comprehensive and robust PMHC that produce improvements in community-wide outcomes
- Shifts the focus away from stand-alone training or small-scale programs/teams toward agency-wide collaborative responses and metrics-driven performance management

A Common Framework for 18,000 + Law Enforcement Agencies

• Written for law enforcement executives, with the expectation that they can manage:
  ▲ up to elected/appointed leaders
  ↔ horizontally to behavioral health partners
  ▼ down to program-level staff and all agency personnel
Six Questions for Law Enforcement Leaders

1. Is our leadership committed?

2. Do we have clear policies and procedures to respond to people who have mental health needs?

3. Do we provide staff with quality mental health and stabilization training?

4. Does the community have a full array of mental health services and supports for people who have mental health needs?

5. Do we collect and analyze data to measure our progress?

6. Do we have a formalized process for reviewing and improving performance?
Four Key Outcomes to Measure a PMHC’s Success

1. Increased connections to resources
2. Reduced repeat encounters with law enforcement
3. Minimized arrest
4. Reduced use of force in encounters with people who have mental health needs

Sample data points
• Police process measures, e.g. number of officers trained
• Police operational measures, e.g. including number of calls for service involving people who have mental illnesses, repeat calls for service, etc.
• Frequency of police disposition decisions, e.g. resolved at scene, referral to mental health resources, etc.
• Use force and injury measures, e.g. frequency, type of force; number of injuries or fatalities to officers, consumers, and third parties, etc.
1. Leadership Commitment

- Law enforcement leadership supports the collaboration
- Strong community partnerships and participation in an interagency workgroup
- A designated chairperson or project coordinator is assigned to oversee the PMHC
- A commitment to dedicated funding and resource allocation for the PMHC
- Ongoing recognition, internally and externally, of the initiative
2. Policies and Procedures

✓ Comprehensive process review of an individual through the system

✓ Selected PMHC response models based on assessed community need

✓ Comprehensive, clearly written policies and procedures

✓ Information-sharing agreements are in place

✓ Leaders regularly review, and all personnel are aware, of policies and procedures
3. Quality Training

- **All staff** receive knowledge and skills training
- Training is **aligned with staff roles and experience**
- Training is provided through **multiple instructional methods**:
  - Simulations and/or virtual training
  - Role play
  - Site visits
- Training is delivered by **various instructors**:
  - Law enforcement personnel
  - Mental health personnel
  - People with lived experience
- Training is **evaluated** through pre- and post-testing
4. Services and Supports

- **Inventory** of existing services to address crises and longer-term interventions
- **Assessment** of services and resources
- **Prioritized** behavioral health resources and increased funding

Source: Adapted from Substance Abuse and Mental Health Services Administration, “Crisis Services: Effectiveness, Cost Effectiveness, and Funding Strategies” HHS Publication No. (SMA)-14-4848 (Rockville, MD: Substance Abuse and Mental Health Services Administration, 2014).
5. Data Collection and Analysis

- Workgroup has established **specific metrics** to track as indicators of progress
- **Baseline data** is established on the key outcomes
- **Clear processes** for collecting and tracking data
- Process to **identify people with frequent arrests and repeat encounters**
- **Data-sharing agreements** are in place
- Consistent **mechanism or system** to track data
6. Performance Review

Establish a process to review and continually improve PMHC efforts:

- **Routine data-driven performance assessments**
- **Shared accountability and coordination** across law enforcement and behavioral health agencies
- Leaders use performance measures and outcomes to **identify breakdowns and modify policies and procedures**
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JMHCP Technical Assistance Activities

- Monthly check-in calls
- Connection to resources
- Web-Based Learning Communities
- Peer-to-peer learning
- Planning guide
Publications to Guide Law Enforcement

Since 2009, the CSG Justice Center has released various publications to guide law enforcement-mental health responses.
PMHC Toolkit

A comprehensive online reference that provides resources for law enforcement agencies to partner with mental health providers to effectively respond to calls for service, improve outcomes for people with mental illnesses, and advance the safety of all. www.bja.gov/pmhc
Law Enforcement-Mental Health Learning Sites

2010 Cohort:
1. Houston (TX) Police Department
2. Los Angeles (CA) Police Department
3. Madison (WI) Police Department
4. Portland (ME) Police Department
5. Salt Lake City (UT) Police Department
6. University of Florida Police Department

2017 Cohort:
1. Arlington (MA) Police Department
2. Jackson County (OH) Sheriff's Office
3. Madison County (TN) Sheriff's Office
4. Tucson (AZ) Police Department

Planning Guide
Justice and Mental Health Collaboration Program
Law Enforcement

Informed by a Police-Mental Health Collaboration Framework

Monthly Exercises:
Correspond to PMHC Framework Document (6 questions)
To be done collaboratively
Reviewed during check-ins with TA provider
Logic Model

Please take the time to work with your team to articulate overall program goal/s and measurable objectives based on your narrative. During our next meeting, we will discuss to ensure everyone agrees with identified goal/s and objectives.

**Program Goal/s:**

**Program Objective/s:**

<table>
<thead>
<tr>
<th>Resources /Input</th>
<th>Activities</th>
<th>Outputs</th>
<th>Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>To accomplish goal/s and objectives we will need the following resources</td>
<td>To accomplish goal/s and objectives, we will complete the following activities</td>
<td>Once activities have been accomplished they will produce the following results <em>by the end of the 12-month grant period.</em></td>
<td>We expect these outputs will lead to following changes in <strong>1-3 years.</strong></td>
</tr>
</tbody>
</table>

Logic Models
Learning Community Goals

- Connect to subject matter experts
- Brainstorm ideas to enhance programming
- Troubleshoot challenges

The Law Enforcement Learning Community will provide additional support and resources to grantees in addressing key areas known to be challenging for PMHC programs.
Learning Community Structure

- **Five webinar/web meeting sessions** throughout the grant period.
- Brief **presentation and discussion**.
- **Grantee representatives:** 1-2 representatives from the law enforcement partner AND 1-2 representatives from the behavioral health partner.
- **Presenters:** Law Enforcement Learning Sites, past JMHCP grantees, and other subject matter experts.
- Everyone is encouraged to ask questions, share ideas, and offer advice.
- Between sessions, grantees are asked to consider a plan of action to incorporate or improve elements from the previous topic into their program.
Learning Community Topics

- Strategic Planning
- Information Sharing
- Data Collection and Analysis
- Funding and Sustainability
Strategic Planning

The process of defining goals and objectives, and formulating a plan to attain them.

Includes assessing...

- the **current state** of law enforcement response to people with mental illnesses and who are in mental health crisis,
- **strengths**
- **challenges**
- how to most effectively use and leverage **available resources**, and
- what **improvements** can be made
Information Sharing

One of the challenges to collaboration is the sharing of individual’s information between law enforcement and mental health providers.

An information-sharing strategy may include:

• Interagency agreements/MOUs
• CJ-BH staff case management meetings
• Universal release forms
• Embedded clinician
Data Collection and Analysis

Reliable data is essential for:

- recording your program activities and performance,
- ensuring that scarce resources are effectively managed,
- demonstrating to government decision-makers that the program is effective,
- requesting funding through annual budgets or grants, and
- garnering the support of mental health providers and other community stakeholders.
Securing funds for your PMHC programming is one of the most challenging components to supporting sustainability.

Factors that can increase the chances of funding and sustainability include:

✓ program evaluation,
✓ public relation campaigns, and
✓ stakeholder engagement.
Next Steps

Represent

Register & Attend

Prepare

Connect

Next Session

Strategic Planning
February 19th 2020

Presenters:

David D’Amora, Director, Special Projects Council of State Governments Justice Center
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FY19 Category 2 Grantees:

Phoenix Police Department, AZ
Division of Criminal Justice, CO
Warren County, KY
Boston Police Department, MA
City of Muskegon, MI
City of Saint Louis Metropolitan Police Department, MO
Clemson University, SC
City of Lubbock, TX
Contact Information

Deputy Division Director, Law Enforcement
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TTA Providers
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Olivia Randi
(301) 915-9711
orandi@csg.org
1. If you have yet to do so, please respond back to “Congratulations Email” sent by TA provider with dates to schedule first initial call.
2. Schedule first call with TA provider and respond back to TA provider with names, titles, organizations and email addresses of everyone expected to be on first call.
   *Calendar Invite will be sent by TA Provider.
3. Contact Laura Fabius or Olivia Randi with any questions and or comments.
4. Register for the next Learning Community meeting.
Thank You!

Join our distribution list to receive updates and announcements:

www.csgjusticecenter.org/subscribe

The presentation was developed by members of The Council of State Governments Justice Center staff. The statements made reflect the views of the authors, and should not be considered the official position of The Council of State Governments Justice Center, the members of The Council of State Governments, or the funding agency supporting the work.

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