May 16, 2019



## Improving Cultural Competency: Working with People in the Criminal Justice System Who Have Mental Illnesses







## Judges and Psychiatrists Leadership Initiative (JPLI)

#### Mission of the JPLI

The Judges' and Psychiatrists' Leadership Initiative (JPLI) aims to stimulate, support, and enhance efforts by judges and psychiatrists to improve judicial, community, and systemic responses to people who have behavioral health needs who are involved in the justice system

- Creating a community of judges and psychiatrists
- Increasing the reach of trainings
- Developing educational resources
- Three Judges' Guides





Subscribe to the JPLI Newsletter:

https://csgjusticecenter.org/courts/judges-leadership-initiative

#### Speakers

#### Judge Steve Leifman

Associate Administrative Judge, Miami-Dade County Court

#### Dr. Sarah Vinson

Child and Adolescent, Adult and Forensic Psychiatrist, Lorio Psych Group





#### Webinar Overview







## Judge's Story: Hon. Steve Leifman - Miami-Dade, FL

- The problem observed
- The learning process:
  - History
  - Law
  - Situation in the community
- The actions taken in Miami and in Florida





Photo source: http://www.miamidade.gov/corrections/pre\_trial\_detention.asp

### Expanding Population under Correctional Supervision





Source: Bureau of Justice Statistics 1980 - 2014

#### Substantially Higher Rates across Demographic Lines





Source: The Growth of Incarceration in the United States: Exploring Causes and Consequences, (Washington, DC: National Academies Press, 2014), 63.

Jails Report Increases in the Numbers of People Who Have Mental Illnesses



#### Pressure on State Budgets





### A Crisis That's Hard to Miss

The Columbus **Dispatch**  Mentally ill inmates at Franklin County Jail stay longer



Johnson County Sheriff: Mental health is number one problem



Inmates with mental health issues inundate Pima County Jail



Mental health crisis at Travis County jails



Nearly a third of county inmates require drugs for mental illness THE EMPORIA GAZETTE Jail violence increasing due to mental illnesses



#### Serious Mental Illnesses: Overrepresented in Our Jails



Alcohol and Drug Use Disorders: Household vs. Jail vs. State Prison



#### This Issue is in the Courtrooms . . .

- Defendant who remains silent in response to the judge's questions due to paranoia
- Defendant who provides incoherent/nonsensical responses to the judge's questions
- Defendant who is unable to follow the judges instructions
- Individual on community supervision who has difficulty following the conditions of probation





#### ... And Causes Challenges for Judges and Attorneys

#### In the courts, individuals who have serious mental illnesses:

- Present time management issues for managing a docket
- Try judicial patience with behaviors
- Come back in again and again
- Can be disruptive

#### Challenges for attorneys:

- Difficult for defense attorneys to communicate with their clients
- Clients do not accept defense attorneys' advice and acts against their best interest
- Prosecutors may lack viable options

Source: Adapted from "Persons with Mental Disorders in the Courts," *Managing Cases Involving Persons with Mental Disabilities* at National Judicial College (Hon. Stephanie Rhoades)



### And Challenges for the Individual in the Courtroom

- Embarrassment
- Fear
- Anxiety
- Stress
- Trauma (Re-traumatization for many)





#### The Continuum



## Continuum in the General Population





## **Principles of Care**

- ✓ Integrating substance and M.I. treatment
- Individualized treatment planning
- ✓ Assertiveness
- ✓ Close monitoring
- Longitudinal perspective
- ✓ Harm reduction
- Matching stage of change
- ✓ Stable housing
- Cultural competency and consumer-centeredness
- **O**ptimism





# Medication

- A tool, but rarely curative
- Not always easy to "Just take"
  - Different classes with different effects and side effects
  - Access to prescribers
  - Cost
  - Organization
- In cases of SPMI needed consistently and long-term for most

#### Recovery





#### **Recovery: Common Misconceptions**







#### Recovery



It's multi-systemic and multi-factorial.

It's different for everyone.



#### Webinar Overview







The Myth of Cultural & Structural Competence

and the Case for Humility

# **Objectives**

- Introduce Basic Terminology
- Understand Need and Implications
- Foster Cultural and Structural Humility
- Identify Strategies
- *Not* to make you "Competent"



- Competence
  - Build understanding
  - Values knowledge and training
  - Perceived as endpoint
  - Over-reliance on knowledge and generalizations



#### Justice Center

- Humility
  - Inspire personal reflection and growth in order to increase awareness
  - Introspection and colearning
  - Open-ended



Cultural and structural experiences shape our beliefs, values, actions and relationships; impact where we fall on the mental illness to health continuum; and are key components of mental illness expression, treatment and recovery.





The experience-based perspectives of officers of the court are often quite disparate from the experience-based perspectives of those served by the court.



## **Bias**

- Explicit
  - Attitude and stereotypes that are consciously accessible through introspection and endorsed as appropriate
  - People can choose to freely express or conceal
- Implicit
  - Attitudes and stereotypes that are not consciously accessible through introspection
  - Impact behavior
    - May reject them as inappropriate with insight.



# Bias

#### • Structural bias

- AKA institutional or societal school, housing, wealth, healthcare, employment
- Can lock in past inequalities, reproduce them and exacerbate them even without formally treating persons worse simply because of attitudes and stereotypes about the groups to which they belong
- Can produce unfairness even though no single individual is being treated worse right now because of his or her membership in particular social category
  Psychiatrists

# THE RACIAL AND GENDER BREAKDOWN OF STATE COURT JUDGES





#### Lifetime Likelihood of Imprisonment of U.S. Residents Born in 2001





Source: Bonczar, T. (2003). *Prevalence of Imprisonment in the U.S. Population*, 1974-2001. Washington, DC: Bureau of Justice Statistics.



# Surgeon General's Report on M.I.

- Racial and ethnic minorities bear a greater burden from unmet mental health needs and thus suffer a greater loss to their overall health and productivity
- Less access to care, less likely to receive it, and less likely to receive quality care when they do
- Foremost barriers: cost of care, societal stigma and fragmented m.h. systems
- Secondary barriers: bias, language, client fear and mistrust of treatment, racism and discrimination



# **Potential Implications**

- Racial and ethnic minorities bear a greater burden from unmet mental health needs and thus suffer a greater loss to their overall health and productivity
  - Impediment to academic progression
  - Diminished employment opportunities
  - Risk for homelessness
  - Frayed relationships
  - No resources for defense



# **Potential Implications**

- Less access to care, less likely to receive it, and less likely to receive quality care when they do
  - Severe symptoms
  - Chronic symptoms
  - Ripple effects of symptoms
  - Maladaptive coping
  - Self-Medication
  - Aversive experiences w/n m.h. care
  - Challenges in presenting care plans
  - Untreated, undiagnosed illness upon entering the judicial system



# **Potential Implications**

- Foremost barriers: cost of care, societal stigma and fragmented m.h. systems
  - "Non-adherence"
  - Insured without access
    - Co-pays, transportation, provider availability, services covered or not
  - Double stigma Racism + Stigma


# **Potential Implications**

- Secondary barriers: Lack of awareness of cultural issues, bias, language, client fear and mistrust of treatment, racism and discrimination
  - Symptoms missed or misinterpreted
  - Criminal rather than ill
  - Undermined working relationships
  - Little faith that treatment will work or that providers will help
  - Fact-based "paranoia"
  - Lack of engagement due to fear of involvement of other systems
    - ICE, DFCS, Housing, Legal





How might these factors impact a defendant's perception of or behavior during the various phases of legal system involvement?





How might these factors impact an officer of the court's perception of or behavior during the various phases of legal system involvement?



Treating everyone the same isn't fair... and in reality rarely happens



# CJS & Mental Health

- Criminal justice system involved blacks are 44% less likely to be referred for a mental health evaluation
- People of color are more likely to receive misdiagnoses, not be diagnosed, or not referred for a mental health evaluation despite exhibiting behavior indicative a mental illness.
  - Bias within personnel of justice and mental health system responsible for referrals and assessments.



# CJS & Mental Health

- Black people are significantly less likely to receive psychiatric medication and counseling while in prison than their non-black counterparts.
  - More likely to be involuntarily hospitalized
- Within correctional settings, without a prior history of mental health diagnosis, blacks are significantly less likely than nonblack people to receive treatment.



#### Q SEARCH TOPICS

¿Por qué Archie, el nuevo miembro de la familia real británica no tiene título?...

Leonard Bailey, surgeon who stoked moral dilemma with baboon-to-human hea.

campaign prompts



Racist 'promposal' shows disconnect between affluent Palos Verdes, the rest of ...

His wea bribing Georget

DI LOG IN

L.A. County deputies stopped thousands of innocent Latinos on the 5 Freeway in hopes of their next drug bust

MUST READS L.A. NOW LOCAL

Los Angeles Times

By JOEL RUBIN and BEN POSTON OCT 04, 2018 | 6:50 PM



The New York Times

#### Speaking Black Dialect in Courtrooms Can Have Striking Consequences



A person walks past the federal courthouse in Philadelphia. A study found court reporters in the city regularly made errors in transcribing sentences that were spoken in black dialect. Matt Rourke/Associated Press



#### Bad Apples or Bad Soil?







Source: The Growth of Incarceration in the United States: Exploring Causes and Consequences, (Washington, DC: National Academies Press, 2014), 63.



#### Webinar Overview







# Judicial Role(s)

- In the courtroom
  - Identifying mental illness and other factors that may affect an individual's behavior
  - Getting the right information
  - Interacting to encourage compliance
  - Making appropriate referrals to treatment
  - Considering effects of sentencing
- In the community
  - As conveners
  - As agents of change





#### In the Courtroom: Changing Individual Behavior

- 1. Understand the problem(s)
  - 2. Identify an appropriate approach
  - 3. Communicate the approach to maximize likelihood of compliance
  - 4. Monitor compliance and adjust as needed



## Identifying that Mental Illness May Be a Factor

#### Modified Mental Health Status Exam:

#### Observations from the bench

- Appearance
- Cognition
- Attitude
- Affect
- Speech
- Thoughts

#### **Other Issues to Consider:**

- How is behavior shaped by:
  - History of trauma?
  - Substance use/abuse?
- How do life circumstances affect behavior/ability to comply with orders?
  - Homelessness
  - Unemployment
  - Lack of transportation



## Getting the Right Information

#### **Behavioral Health Information**

- Specific Diagnoses
- Specific Responsivity Factors
  - Trauma
  - Homelessness
  - Poverty

#### Criminogenic Risk/Needs

- Level of risk to inform release decisions
- Specific dynamic risk factors



## Getting the Right Information

#### What you can do as a judge or lawyer?

- Be clear with your behavioral health colleagues about what sort of information you need
- Engage in dialogue with the assessor about what will be most helpful for you to inform your decisions
- Be aware that different types of "assessment" require different amounts of time, have different costs, and may trigger other legal consequences



#### In the Courtroom: Changing Individual Behavior

- 1. Understand the problem(s)
- 2. Identify an appropriate approach
  - 3. Communicate the approach to maximize likelihood of compliance
  - 4. Monitor compliance and adjust as needed



## Identifying Potential Legal Routes

- Will the case likely proceed beyond a competency exam?
- Are there alternative programs available for a case like this?
  - Pretrial release
  - Mental health court
  - Specialized probation
- How might evidence-based decision making play into how you handle the case if it moves forward?

#### Factors to consider:

- Charge type and level
- Criminal history
- Any info on violence
- Degree of functional impairment due to mental illness/ substance use
- Recidivism risk assessment



#### Making Decisions Based on Risks and Needs

R for RISK

Provide more intensive supervision and prioritize treatment for those at the higher risk of recidivating

N for NEED

Understand and target the things you can change that are contributing to the likelihood of reoffending ("target dynamic criminogenic risk factors")



Focus on clear communications and remove barriers that may prevent the individual from understanding and complying with treatment and conditions of supervision



#### A Framework for Prioritizing Target Population



Source: Fred Osher, et al., Adult with Behavioral Health Needs under Correctional Supervision: A Shared Framework for Reducing Recidivism and Promoting Recovery (New York: The Council for State Governments Justice Center, 2012).

#### **Considering Effects of Actions on Outcomes**

Time in jail can have unforeseen collateral consequences for individuals who have mental illnesses:

- Decompensation
  - Trauma
  - Suicide risk
- Treatment disruption
  - Loss of benefits (statutory)
  - No continuity of care
- Loss of supports in the community
  - Housing (misses rent payment)
  - Loss of employment (misses work)



#### In the Courtroom: Changing Individual Behavior

- 1. Understand the problem(s)
- 2. Identify an appropriate approach
- 3. Communicate the approach to maximize likelihood of compliance
  - 4. Monitor compliance and adjust as needed



#### Judges' Guide to Mental Illnesses in the Courtroom

CRIMINAL JUSTICE	MENTAL HEALTH
Judges' Guide to Mental I	Ilnesses in the Courtroom
OBSERVATIONS THAT INDICATE A DEP	ENDANT MAY HAVE A MENTAL ILLNESS
When Mental Illness Seems to be a Factor, Co	nsider:
Prevalence: • Serious Mental Illness: 17% of adults booked	into jails (31% of women: 15% of men)
Substance Use Disorder: 65% of adults in U	
<ul> <li>Co-Occurring Mental Illness/Substance Us jail also had co-occurring substance use disorders</li> </ul>	se Disorder: 72% of adults with serious mental illnesses in
Contextualizing Observations: While these categories o have a mental illness that requires different judicial action and/	or attention by a mental health professional, they are not
fefinitive signs of mental illness. Certain contextual elements ar • Appearing in court is an anxiety-provoking expe	
	n as complex and demanding as the criminal justice
<ul> <li>People may come to court with skills that have a conducive to interacting with the court (e.g., toug</li> </ul>	allowed them to survive in their communities but are not hness, argumentativeness, silence).
Categories of Observation:	Courtroom Observations:
Do you see something in one of the following areas that does	Examples of how behaviors in the observational areas
not make sense in the court context?	can indicate that the person may have a mental illness:
Appearance:	Looks older/younger than the listed date of birth
Age, hygiene, attire, ticks/twitches	Wears inappropriate attire (e.g., multiple layers of clothing in the summertime)
	Trembles or shakes, is unable to sit or stand still
Cognition:	Does not understand where s/he is
Understanding/appreciation of situation, memory,	Seems confused or disoriented
concentration	Has gaps in memory of events     Answers questions inappropriately
Attitude:	Stays distant from attorney or bench
Cooperativeness, appropriate participation in court	Acts belligerent or disrespectful
hearing	<ul> <li>Is not attentive to court proceedings</li> </ul>
Affect/Mood:	Does not make eye contact with judge or court staff
Eye contact, outbursts of emotion/indifference	Appears sad/depressed, or too high spirited     Switches emotions abruptly
	Seems indifferent to severity of proceedings
Speech:	Speaks too quickly or too slowly
Pace, continuity, vocabulary	Misses words
Note: Can this be explained by discomfort with	Uses vocabulary inconsistent with level of education
English language?)	Stutters or has long pauses in speech
Thought Patterns and Logic: Rationality, tempo, grasp of reality	Seems to respond to voices/visions     Expresses racing thoughts that may not be connected
	to each other

#### JUDICIAL INTERACTIONS

Before Interacting with a Defendant, Consider:

How the courtroom environment is affecting the defendant:
 Are there noises or distractions in the courtroom that are negatively affecting the defendant?

Is there a family member or defense attorney who can help calm the person?
 Safety for yourself, the court staff, and the defendant.

· What is being asked and said in open court and how this may affect future proceedings

While Interacting with a Defendant, Consider:		
Courtroom Situations:	Immediate Reponses:	
Examples of commonly-observed scenarios	Recommendations for immediate situation management	
When a mental illness is affecting a	Speak slowly and clearly	
defendant's courtroom	Avoid jargon	
participation	Explain what's happening	
	<ul> <li>Write instructions down if dates/address are involved</li> </ul>	
	<ul> <li>Treat the defendant with the respect you would give other adults</li> </ul>	
	<ul> <li>If appropriate, use principles of Motivational Interviewing.<sup>*</sup></li> </ul>	
	Express empathy	
	<ul> <li>Point out discrepancies between goals and current behavior</li> </ul>	
	Roll with resistance	
	Support self-efficacy	
Loss of Reality:**	<ul> <li>Ground defendant in the here and now<sup>++</sup></li> </ul>	
When the defendant appears confused or		
disoriented		
Loss of Hope:	As appropriate, instill hope in positive end result	
When the defendant appears sad, desperate	To extent possible, establish a personal connection	
when the dependent oppears soo, despende	· To extent possible, establish a personal connection	
Loss of Control:	Listen, defuse, deflect	
When the defendant appears angry, irritable	<ul> <li>Ask defendant about why s/he is upset</li> </ul>	
	Avoid threats and confrontation	
Loss of Perspective:	Seek to understand	
When the defendant abbears anxious.	Reassure and calm defendant	
banicky	Deflect concerns	
panecy	- Deliect concerns	
When Taking Action, Consider:		
· Having defendant approach the ben	ch: Would this de-escalate the situation or create a safety risk?	
	ch: Would this de-escalate the situation or create a safety risk? n/calendar: Could this help the defendant calm down?	
· Re-calling the case later in the sessio		
· Re-calling the case later in the sessio	n/calendar: Could this help the defendant calm down?	
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#### Avoiding Aggravating the Situation

- Ensure that court staff understand how sudden movements and loud noises may aggravate the situation
- Identify whether defense attorney, family members, case managers or others are in courtroom and may be able to assist in defusing any situations



#### Adapting Interaction Approach

Your attitude

- Calm
- Patient, even though it seems to be slowing things down
- Slow, clearly enunciated speech
- Treat adults like adults
- Understanding of the fear, anxiety, and maladaptive behaviors that may be triggered by involvement with the courts and the criminal justice system

Time spent getting this right is time saved later



## Adapting Word Choice

Your words

- Simple (no jargon)
- Explain what's happening and why, including procedure and movement of court personnel
- Where possible, provide written instructions where dates/locations are involved
- Be sensitive to how common court words may sound to a new person (e.g., "your screen is dirty," "we're done with you")



Source: Adapted from "Judicial Strategies/Effective Communication," *Managing Cases Involving Persons* with Mental Disabilities at National Judicial College (Hon. Jacqueline Belton & Hon. Stephanie Rhoades)

#### In the Courtroom: Changing Individual Behavior

- 1. Understand the problem(s)
- 2. Identify an appropriate approach
- 3. Communicate the approach to maximize likelihood of compliance



. Monitor compliance and adjust as needed



#### Having Fair and Realistic Expectations

- Setbacks are possible, even likely, for many individuals with mental illnesses
- Remember that recovery does not mean that an individual is "cured" of a mental illness
- For many, mental illness is a lifelong issue that they must constantly work to manage
- Be aware of and sensitive to the reality of mental illness in making decisions about probation or parole revocation



# How Judges and Lawyers Can Assist in an Individual's Recovery

- Believe in the capacity of people to change and heal
- Try to involve the individual in developing his/her courtordered treatment plan, if applicable
- Work with service providers to ensure access to treatment and supports
- Be aware of manifestations of stigma and how recovery can be compromised



Try to understand the person's experience and culture

## Connecting to Community Mental Health Services

- Be familiar with what services are available in your community
  - Establish community partnerships with key stakeholders
  - Invite community providers to meeting to share expectations (client and system level)
- Be familiar with the quality and effectiveness of services individuals under court supervision receive
  - Ongoing communication with treatment providers and other court-based staff
  - Monitor outcomes



# American Bar Association (ABA) Criminal Justice Standards on Mental Health

Standard 7-1.2. Responding to persons with mental disorders in the criminal justice system

(a) "...recognize that people with mental disorders have special needs that must be reconciled with the goals of ensuring accountability for conduct, respect for civil liberties, and public safety."

(b) "...work with community mental health treatment providers and other experts to develop valid and reliable screening, assessment, diversion, and intervention strategies



# American Bar Association (ABA) Criminal Justice Standards on Mental Health

Standard 7-1.5. Role of the judge and prosecutor in cases involving defendants with mental disorders

(a) "...consider treatment alternatives to incarceration..."

(b) "...facilitate meetings among community organizations interested in assuring that services are provided to justice-involved persons with mental disorders"

(e) In determining which defendants should be selected for participation in diversion programs, rely on evidence-based practices, including valid and reliable appraisals of relevant risk and treatment needs.



# American Bar Association (ABA) Criminal Justice Standards on Mental Health

Standard 7-1.7. Education and training

(c) Judges. Each jurisdiction's highest appellate tribunal or its judicial supervisory authority with responsibility for continuing judicial education should develop and regularly conduct education and training programs on the topics identified in (b)(i) and include:

- strategies for presiding over judicial proceedings involving defendants or witnesses with mental disorders,
- methods of identifying and communicating with participants in the courtroom who have a mental disorder, and
- the role of judges in criminal justice/mental health collaborations.



#### **Questions and Answers**







# Thank you!

To learn more about JPLI, visit:

https://csgjusticecenter.org/courts/judges-leadership-initiative

To learn more about the ABA Criminal Justice Section, visit: https://www.americanbar.org/groups/criminal\_justice



This material was developed by the JLI/PLG Advisory Group for a training in Wisconsin in May 2012. Presentations are not externally reviewed for form or content and as such, the statements within reflect the views of the authors and should not be considered the official position of the Justice Center, the members of the Council of State Governments, the American Psychiatric Foundation, or funding agencies supporting the work.

