



Center for Advancing  
Correctional Excellence!

Criminology, Law & Society  
George Mason University  
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# Process Measures at the Interface of Criminal Justice and Behavioral Health

JMHCP Learning Community: Research  
and Evaluation



**BJA**  
Bureau of Justice Assistance  
U.S. Department of Justice

# Welcome and Introductions

- Sarah Wurzburg, Grantee Technical Assistance Manager, Council of State Governments (CSG) Justice Center
- Faye Taxman, Ph.D., Professor in the Criminology, Law and Society Department, and Director of the Center for Advancing Correctional Excellence! at George Mason University
- Sheila Tillman, Policy Analyst, Council of State Governments (CSG) Justice Center

# 4 Types of Process Measures

- **Identification and Referral (Systems Level):** How well does the system do at facilitating interface?
- **Engagement and Completion (Individual Level):** How well does the client do at accessing care?
- **Recovery Management (Individual Level):** How well does the client do in care or managing recovery?
- **Access Measures and Systematic Responsivity (Systems Level):** How well does the system do at providing access to appropriate levels of care?

# Process Measures

## **Set 1: Identification and Referral (Systems Level)**

- \*Screening Rate
- \*Clinical Assessment Rate
- Referral Rate
- \*Initiation

## **Set 2: Engagement and Completion (Individual Level)**

- Engagement
- Retention
- \*Successful Completion Rate
- Medication-Assisted Treatment (MAT) Rate
- Compliance with Treatment Plans

## **Set 3: Recovery Management (Individual Level)**

- \*Continuum of Care
- Continuity of Care
- Transitioning of Care

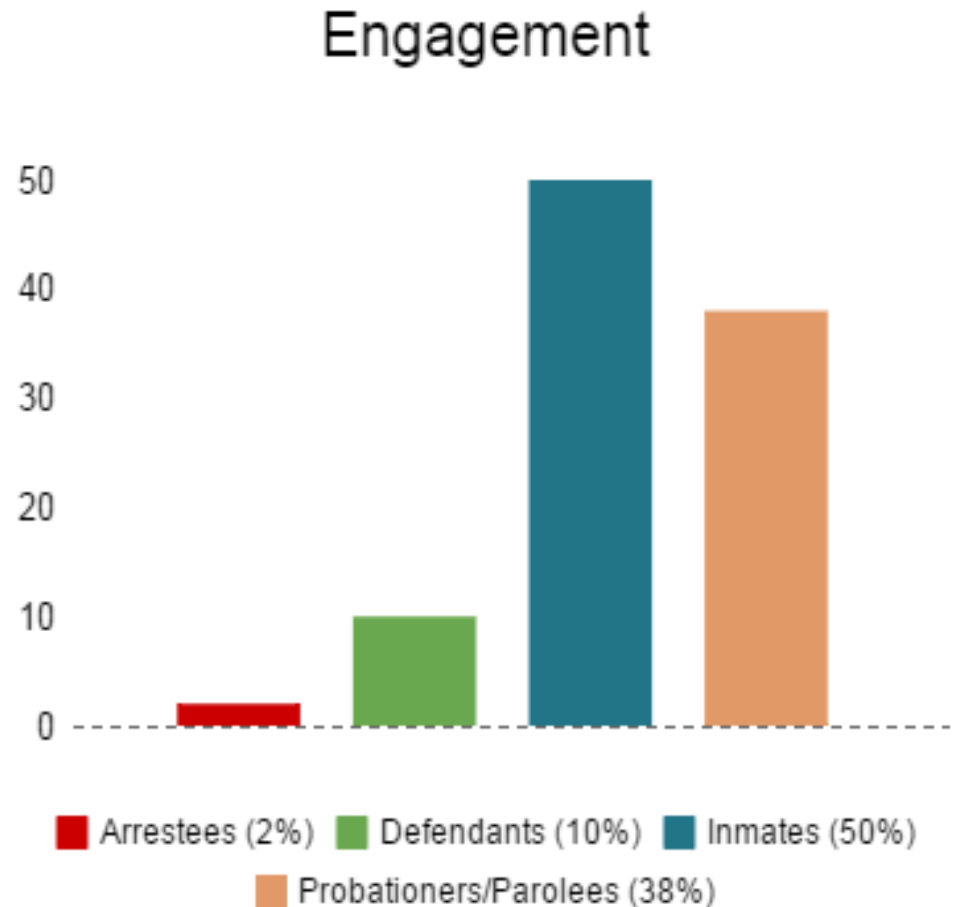
## **Set 4: Access Measures and Systematic Responsivity (Systems Level)**

- \*Uniformed Screening Protocol
- Insurance Enrollment
- Responsivity Rate
- Availability of Programming
- Access Rate
- Participation Rate

## **Set 2: Engagement and Completion (Individual Level)**

# Engagement

Participates in at least **two** treatment sessions within a **30-day period** of initiation



# Retention

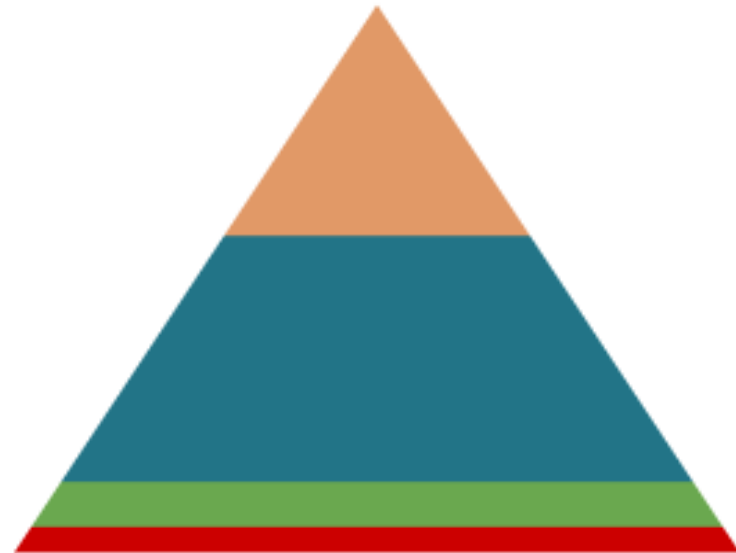


# Completion

**Length** of stay in treatment for **different levels of care** including outpatient therapy, intensive outpatient therapy, therapeutic community, and counseling services

**Percentage** of arrestees, defendants, inmates, probationers/parolees who **successfully** complete treatment

Successful Completion Rate



■ Arrestees (5%) ■ Defendants (8%) ■ Inmates (45%)  
■ Probationers/Parolees (42%)

# Thank You

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*The presentation was developed by members of the Council of State Governments (CSG) Justice Center staff. The statements made reflect the views of the authors, and should not be considered the official position of the CSG Justice Center, the members of The Council of State Governments, or the funding agencies supporting our work.*



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