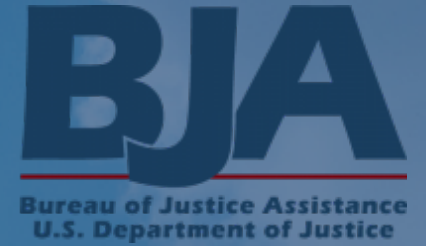




Justice Center

THE COUNCIL OF STATE GOVERNMENTS



Using the Web-Based Self Assessment Tool and Technical Assistance Centers to Improve Police and Community Responses to People with Behavioral Health Needs

April 7, 2021

Presentation Outline

- I. Welcome and Introductions
- II. Overview of PMHC Framework
- III. Self-Assessment Tool
- IV. New TA Centers
- V. Questions and Answers

Presenters

- Laura Fabius, Policy Analyst, Law Enforcement
- Alex Blandford, Program Director, Behavioral Health

The Council of State Governments Justice Center

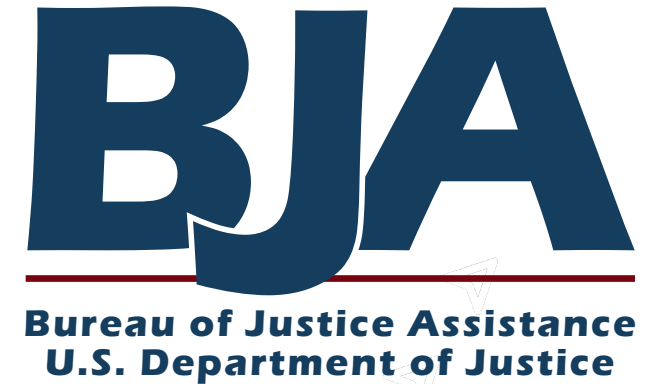
We are a national nonprofit, nonpartisan organization that combines the power of a membership association, representing state officials in all three branches of government, with policy and research expertise to develop strategies that increase public safety and strengthen communities.

How We Work

- We bring people together
- We drive the criminal justice field forward with original research
- We build momentum for policy change
- We provide expert assistance

The U.S. Department of Justice's Bureau of Justice Assistance

Mission: BJA provides leadership and assistance to local criminal justice programs that improve and reinforce the nation's criminal justice system. BJA's goals are to reduce and prevent crime, violence, and drug abuse and to improve the way in which the criminal justice system functions. In order to achieve such goals, BJA programs illustrate the coordination and cooperation of local, state, and federal governments. BJA works closely with programs that bolster law enforcement operations, expand drug courts, and provide benefits to safety officers.

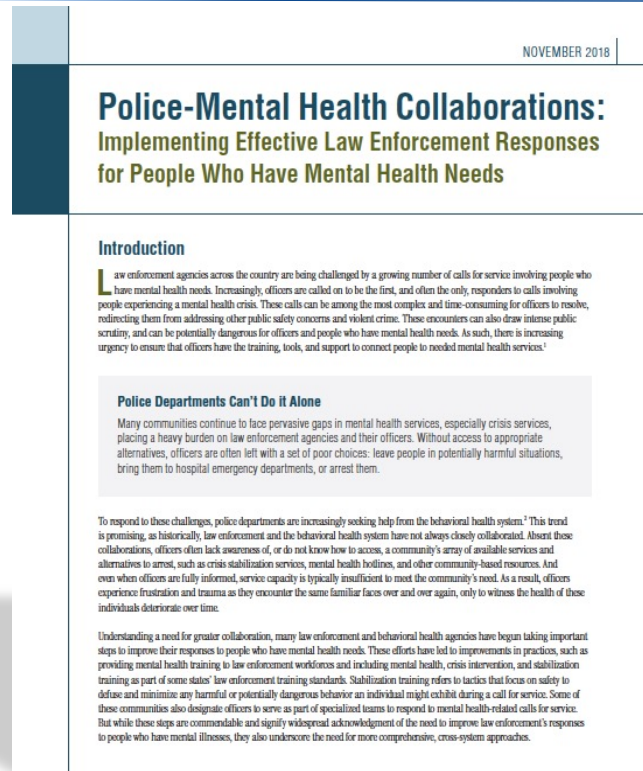


Visit the [BJA website](#) to learn more.

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PMHC Framework



- Draws upon experience of most advanced PMHCs in the nation
- Articulates the core components of a comprehensive and robust PMHC that produces improvements in community-wide outcomes
- Shifts the focus away from stand-alone training or small-scale programs/teams toward agency-wide collaborative responses and metrics-driven performance management

<https://csgjusticecenter.org/wp-content/uploads/2020/02/Police-Mental-Health-Collaborations-Framework.pdf>

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Self-Assessment Tool

The Self-Assessment Tool helps law enforcement agencies and their behavioral health partners assess their *current* progress toward implementing high-quality partnership-based interventions.

This tool is designed to provide tailored resources based on your assessed level of implementation, which can help improve response calls for service for people with behavioral health disorders.

Derived from Principles of the PMHC Framework

Is our **leadership** committed?

Do we have **clear policies and procedures** to respond to people who have mental health needs?

Do we provide staff with quality mental health and stabilization **training**?

Does the community have a full array of **mental health services and supports** for people who have mental health needs?

Do we **collect and analyze data** to measure our progress?

Do we have a formalized process for reviewing and **improving performance**?

Goal of the Self-Assessment Tool

Useful tool for jurisdictions seeking to improve outcomes for people who are experiencing mental health crises and who come into contact with law enforcement.

- Allows users to track progress.
- Guides users to relevant resources.
- Notifies users of continual progress.
- Print or view online for future planning purposes.

Self-Assessment Tool



- The tool walks the user through a series of questions to assess the status of the user's response efforts. *It is best completed by law enforcement personnel, behavioral health partners, or a PMHC coordinator with firsthand knowledge about your intervention or PMHC model.*
- Responses will generate a unique action plan that directs the user to resources designed to help strengthen the user's initiatives.
- This tool is also designed to assist jurisdictions who may be at varying stages of implementation—from communities in the start-up stage, to those with advanced, evidence-based interventions.

Step 1: Creating an Account



Create Your Account

Fields marked with an * are required.

Account

Email* Password*

Personal

First Name* Last Name*

Zip* Job Title*

Agency

State* Agency Name*

☐ Please send me announcements, newsletters, and related content from The Council of State Governments Justice Center

☐ I give administrators of this site and partners the right to review my information. I am willing to have my name and email listed as the "official" contact for my agency*

Create Account

Users will need to create an account and select the law enforcement agency represented. *The tool is limited to one account per agency.

Once users create an account, they will be able to log in anytime to update answers.

**If user cannot find their agency and/or someone has previously started/completed a tool on behalf of your agency, user can email Terry or Laura from the CSG Justice Center to gain access.*

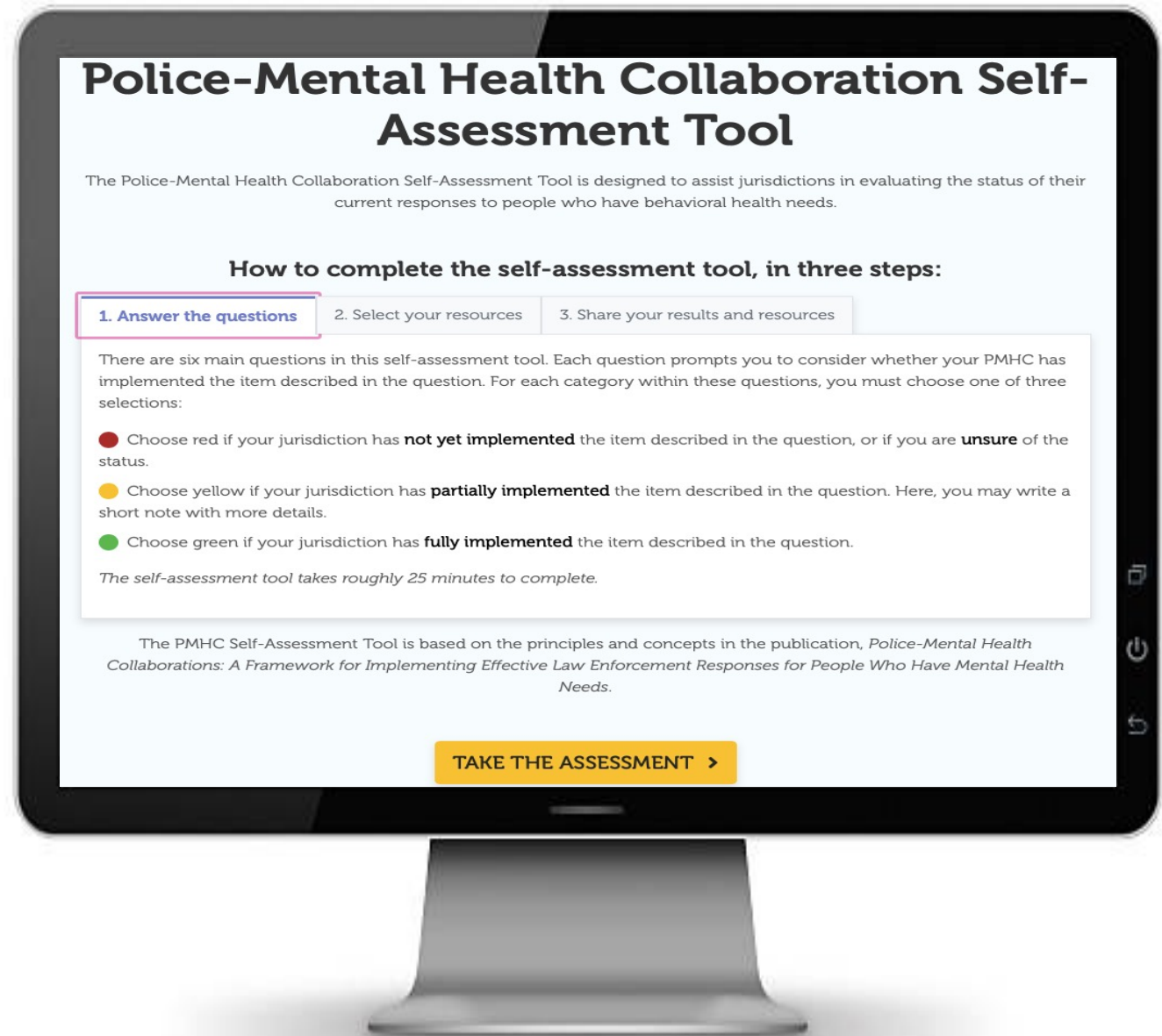
Step 2: Completing the Tool

There are six questions that prompt the user to consider whether your PMHC has implemented the item described in the question. For each category within these questions, the user must choose one of three selections:

 Not Yet Implemented

 Partially Implemented

 Fully Implemented



QUESTION 1

Is our leadership committed?

Check all the circles below which indicate how your agency/jurisdiction has exhibited leadership commitment.

Champion Identification

One or more champions within your law enforcement agency have committed to ensuring success of the PMHC. This may be one individual (e.g., police chief) or include other dedicated law enforcement staff who have leadership roles or decision-making and budgetary authority.

Select: ☒ ☐ ☐

Interagency Workgroup

Your agency helped establish an interagency workgroup to include leaders and champions from law enforcement, behavioral health, and government agencies, as well as community-based organizations and advocates who can speak for people with mental illnesses. The workgroup is also reflective of your community's demographics.

Select: ☐ ☒ ☐

Briefly tell us why you selected partially implemented.

[Save](#)

Sample Question:

One or more champions within your law enforcement agency have committed to ensuring success of the PMHC. This may be one individual (e.g., police chief) or include other dedicated law enforcement staff who have leadership roles or decision-making and budgetary authority.

Select: ☐ ☐ ☐

Recognition

Officers and clinicians involved in PMHC efforts are being recognized through internal and external mechanisms. These might be through commendations or awards or reflected in performance reviews and evaluations.

Select: ☐ ☒ ☐

Briefly tell us why you selected partially implemented.

[Save](#)

Tell Us More

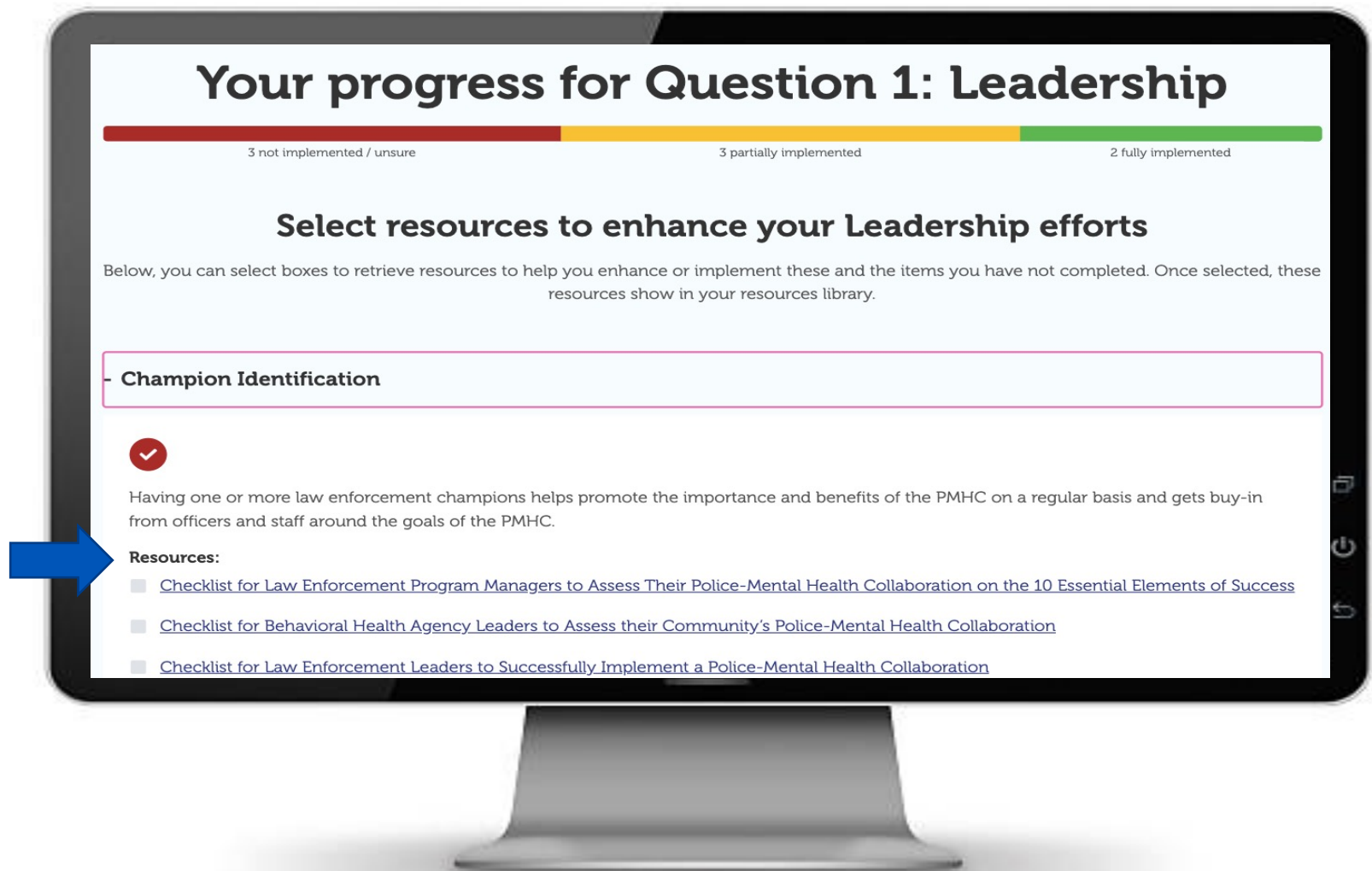
Please describe any other examples of how your agency/jurisdiction has exhibited leadership commitment. Note that this response will not be reflected in your score, but will help us gain a better understanding of what agencies are doing across the country.

[+ Please explain your answer](#)

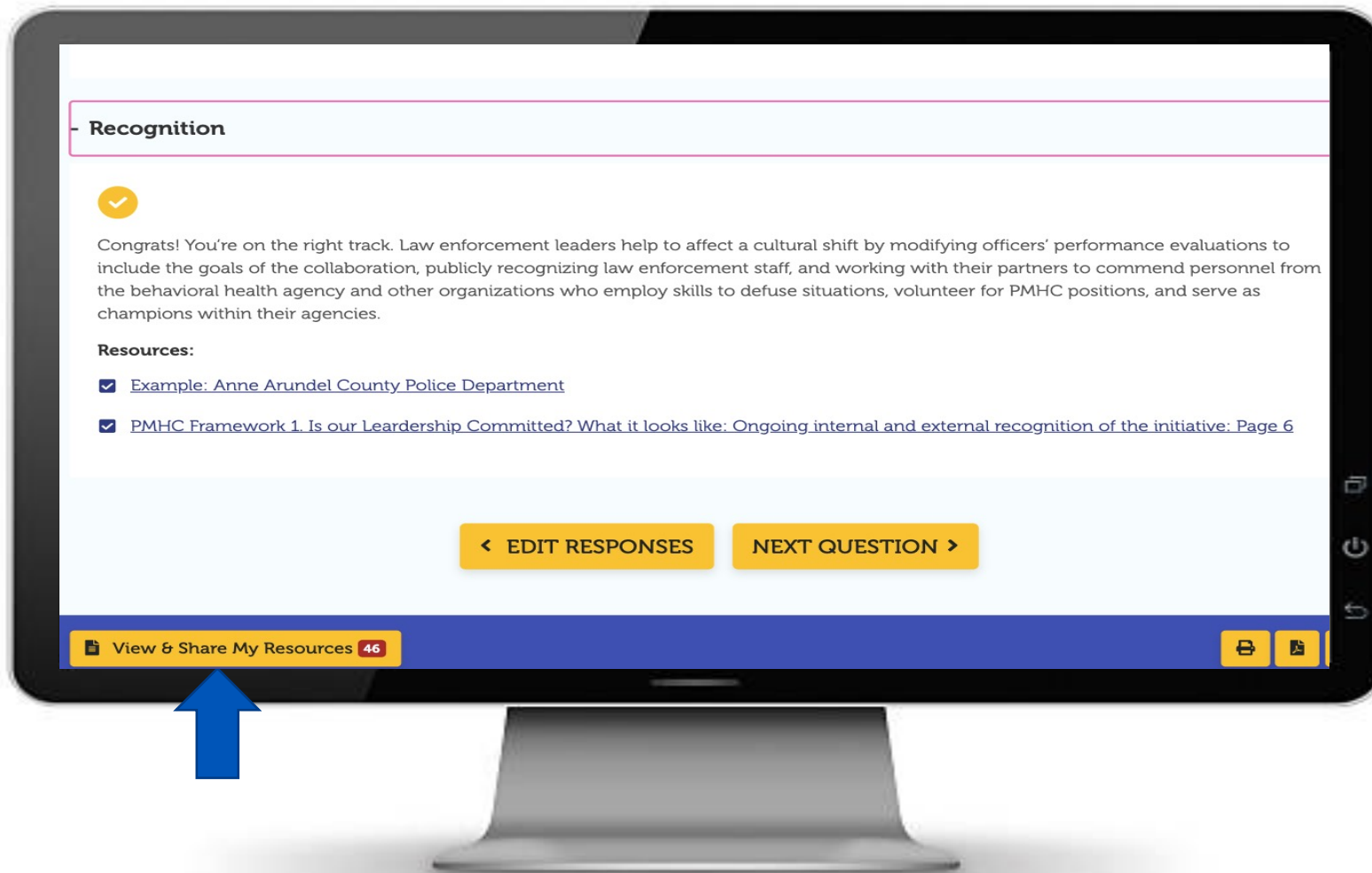
[SUBMIT >](#)

If user selects partially implemented, they will be prompted to write a brief explanation. This will help CSG Justice Center staff track answers and possibly update the tool with relevant resources.

Step 3: Building a Custom Set of Resources



As the user progresses through the tool, they will be able to build a custom set of resources. User will be able to export and share resources for their jurisdiction's reference.



My Resources

Downloaded, print or share these resources.

 Print

 Download PDF

 Share URL

+ Leadership: Public Demonstration

+ Leadership: Partner Commitments

+ Leadership: Memorandum of Understanding

+ Leadership: Recognition

+ Staff Training: Training for All Staff

+ Staff Training: Varied Training Instructors

+ Staff Training: Regular Evaluation

+ Staff Training: Advanced Training

+ Staff Training: Training Delivery that Supports All Learning Styles

My Resources

Downloaded, print or share these resources.

 Print

 Download PDF

 Share URL

- Leadership: Public Demonstration

☒ [PMHC Toolkit: Leadership Matters](#)

☒ [PMHC Framework 1. Is our Leadership Committed? What it looks like: Partnership with Community Champions: Page 5](#)

☒ [Mental Health Response Team Press Conference](#)

- Leadership: Partner Commitments

☒ [PMHC Framework 1. Is our Leadership Committed? What it looks like: Interagency Workgroup: Page 5-6](#)

☒ [Collaborative Is King](#)

- Leadership: Memorandum of Understanding

☒ [LAPD and LA County of Department for MH for Partnerships in Continuing the Mental Health Evaluation Unit](#)

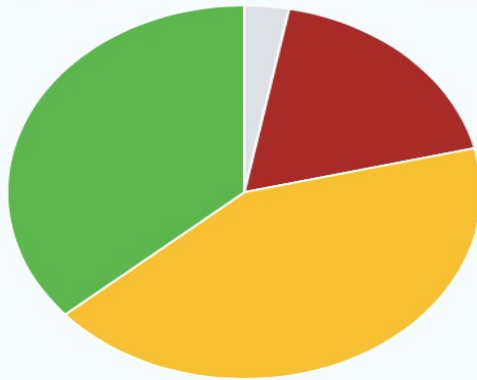
☒ [Jackson-Madison County Law Enforcement-Mental Health Collaborative](#)

☒ [Sharing Behavioral Health Information: Tips and Strategies for Police-Mental Health Collaborations](#)

Your Progress Report

View your progress summarized below.

Not Answered Not Implemented Partially Implemented Fully Implemented



VIEW MY RESOURCES

SHARE MY PROGRESS REPORT

REQUEST FREE SUPPORT

If your jurisdiction is interested in starting or enhancing your police-mental health collaboration, visit the [Law Enforcement – Mental Health Collaborations Support Center](#) for in-depth subject matter expertise.

The [Law Enforcement – Mental Health Collaborations Support Center](#) offers free training, resources, and specialized support to communities wanting to improve their law enforcement responses to people with behavioral health conditions or intellectual and developmental disabilities.

Progress Report

At the end of the tool, users will be able to view their "Progress Report." On this page, they will be able to

- View their resources;
- Share their progress report in a shareable link; and
- Request free support.

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New Center to Help Build and Strengthen Justice and Mental Health Partnerships

Free center that offers assistance and resources to jurisdictions to help improve collaborative responses for people in the criminal justice system who have mental illnesses or co-occurring substance use disorders.

- Provides on-demand support via request form within three business days
- Assists jurisdictions at varying intensities
- Can include peer connections, consultation with subject-matter expert, training, and tailored resources



Photo courtesy of Shutterstock

Justice and Mental Health Partnerships

The goal of the center is to connect jurisdictions with the resources, knowledge, and skills necessary to improve responses to people at the intersection of criminal justice and behavioral health systems. Support is designed to meet your needs and can range from reviewing training protocols to sharing information on best practices and advising on program design, among other types of support.

This center focuses on assisting non-law enforcement agencies like local government or courts.
<https://csgjusticecenter.org/resources/justice-mh-partnerships-support-center/>

Law Enforcement-Mental Health Collaboration Support Center

Free center that provides training, resources, and support to communities wanting to improve their law enforcement and community responses to people with behavioral health conditions or intellectual and developmental disabilities.

- Offers on-demand support via request form
- Responds to requests in three business days
- Provides light, moderate, and intensive assistance
- Includes training, peer connections, and consultation with subject-matter experts.



Photo credit: Matt Popovich via Unsplash

Law Enforcement-Mental Health Collaboration Support Center

The goal of the center is to connect law enforcement agencies and their partners with the resources, knowledge, and skills necessary to respond to people at the intersection of law enforcement and behavioral health. Support is designed to meet your needs and can range from reviewing training protocols to sharing sample policies, advising on program design, connecting you with subject experts for consultations, and various other types of support.

This center will provide assistance to law enforcement agencies across the nation.

<https://csgjusticecenter.org/resources/le-mh-collaboration-support-center/>

Examples of Requests

Justice and Mental Health Partnerships

A behavioral health agency is seeking support in order to work with a court or other non-law enforcement agency.

Law Enforcement-Mental Health Collaboration Support Center

A behavioral health agency is seeking guidance or support to develop or continue their partnership with a local police department.

Both centers are available to receive requests from the field via web-based TA request forms:

Center for Justice and Mental Health Partnerships

Providing Support and Solutions to Improve Outcomes for People with Mental Health and Co-Occurring Substance Use Conditions in the Criminal Justice System

[REQUEST FREE SUPPORT](#)


AVAILABLE SUPPORT

EVENTS

RESOURCES

SIGNUP

PARTNERS



Law Enforcement-Mental Health Collaboration Support Center

Improving Responses to People with Behavioral Health Needs or Developmental Disabilities

[REQUEST FREE SUPPORT](#)


AVAILABLE SUPPORT

EVENTS

RESOURCES

SIGNUP

PARTNERS



How to Request Assistance

General Information

First Name

Last Name

Role / Job Title

Organization / Agency Name

City

County

Topics of Interest

The following are examples of assistance that can be provided in three categories offered through the CSG Justice Center. Select the topics you are interested in receiving support on:

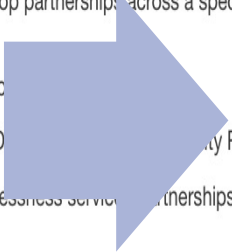
Helping departments develop or improve responses through such activities as:

- ☐ Assisting in navigating the process of developing Information Technology solutions to improve data sharing, matching, analysis and related topics
- ☐ Conducting evaluations
- ☒ Determining what problem analysis is needed and how to collect relevant data to inform the response
- ☐ Educating agencies on the identification of funding mechanisms, and ensuring sustainability
- ☐ Understanding the variety of response models and which might be most effective for your community/department

Assistance Needed

Please describe your support needs and provide any background information on the assistance you are requesting (e.g., How have you determined this need for your jurisdiction? What resources do you have in place? What, if anything, have you done so far regarding this topic?).

Complete and submit web-based form to request assistance from the relevant TA Center.



A member of CSG Justice Center will respond to user within three business days.

Project Coordinator's Handbooks

A guide that helps project coordinators through the process of planning and implementing a police-mental health collaboration

Includes activities and exercises project coordinators can do to help community leaders achieve the goals/objectives of the PMHC

"COMING SOON"

Questions and Answers

Contact Information

- Laura Fabius, lfabius@csg.org
- Terence Lynn, tlynn@csg.org
- Alex Blandford, ablandford@csg.org

Thank You!

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www.csgjusticecenter.org/subscribe

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