Expanding First Response
Community Responder Program Assessment Tool Launch

November 16, 2022 | Anne Larsen & Ashtan Towles
Today’s Agenda

• Welcome and Introductions
• Expanding First Response Toolkit Overview
• Assessment Tool Walk-Through
• Questions and Answers
Facilitators

- **Anne Larsen**, *Project Manager, Behavioral Health, CSG Justice Center*

- **Ashtan Towles**, *Senior Project Analyst, Behavioral Health, CSG Justice Center*
The Council of State Governments Justice Center

We are a national nonprofit, nonpartisan organization that combines the power of a membership association, serving state officials in all three branches of government, with policy and research expertise to develop strategies that increase public safety and strengthen communities.
Our Goals

- Break the cycle of incarceration
- Advance health, opportunity, and equity
- Use data to improve safety and justice
Alkermes Inspiration Grant

Alkermes Inspiration Grants program: Funds programs supporting people impacted by serious diseases such as substance use and mental illness
Introductions and Housekeeping

• Please introduce yourself in the chat and say hello!
• We will be using polls throughout the webinar! We look forward to learning more about you and for folks to learn who is in this virtual room together.
• Please use the chat or Q&A function for live answers to your questions.
Poll Question 1: What is your role?

- Advocate
- Social service provider
- Community responder program manager
- Elected official
- Law enforcement officer
- Other
Poll Question 2: Are you in a rural, urban, suburban, or Tribal jurisdiction?

- Rural
- Urban
- Suburban
- Tribal jurisdiction
- Combination
Expanding First Response Toolkit

- Community Engagement
- Needs Assessment
- Program Staffing
- Call Triaging
- Use of Data to Inform Decision-Making
- Safety and Wellness
- Financial Stability
- Legislative/Policy Strategies
Poll Question 3: I’m looking for guidance mostly for...

- Call Triaging
- Program Staffing/Workforce
- Data Collection
- Funding (Opportunities)
- Community Engagement
Expanding First Response Program Highlights
Assessment Tool Types and Phases

3 Types
1) Readiness
2) Implementation
3) Operational

5 Phases
1) Exploration
2) Planning
3) Early Implementation
4) Pilot Program
5) Fully Operational

Select Assessment Tool
Select the assessment tool that your community’s program aligns with most. Not sure where to start? Read the descriptions below.

<table>
<thead>
<tr>
<th>Readiness Assessment Tools</th>
<th>Implementation Assessment Tool</th>
<th>Operational Assessment Tools</th>
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<tbody>
<tr>
<td>Exploration</td>
<td>Early Implementation</td>
<td>Pilot Program</td>
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<tr>
<td>Planning</td>
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<td>Fully Operational</td>
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Poll Question 4: What phase is your community in?

1. Exploration: Considering ways to expand responses
2. Planning: Taking steps to implement a program
3. Early Implementation: Secured funding and a program manager
4. Pilot Program: Active program but not with 24/7 operations
5. Fully Operational: Community responder teams at full scale
Assessment Tool Walk-Through

- Introduction
- Getting Started
- Selecting Assessment Tool
- Exploration Phase Tool
- 5 Steps Recommendation
- Opportunities and Connections
Thank You!

Join our distribution list to receive updates and announcements:

https://csgjusticecenter.org/resources/newsletters/

For more information, please contact Anne Larsen at alarsen@csg.org or Ashtan Towles at atowles@csg.org

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