Speaker 1:

Yeah, I think from the beginning it was the ability to actually gain the experience of the Cahoots program and what they've been doing for the past 30 years and build off of their expertise. And then kind of bring it back to Denver and then our 911 Center really tailor it to how it would affect the Denver community. I think we're always big on data being the driver of how we make sure that we're having the right response at the right time, which is why we're 10:00 AM into 6:00 PM originally. Back in August we actually, our 911 call center started tagging all calls that would be Star appropriate in the entire city. That way when we had an expansion, we were informed of, here's the amount of calls that Star could have gone to if we had more response options available. That way we're better informed as we hopefully turn into a 24/7 model way down the line, to be really informed of the need that is expressed in our community through a data lens.

Speaker 2:

We have a really good relationship with 911 dispatch, and if a call comes in that maybe doesn't fit neatly into the decision tree, but kind of sounds like it could be a Star call, they'll just ask us to give them a call. They'll key up on the radio and ask us to call the dispatch center and they'll run the scenario by us and see if we feel comfortable going, and I don't think we've ever said no. So it's a good partnership and being able to bounce things off each other.