Reentry 2030
Missouri State Plan
FY24
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Reentry 2030 Overview

“Reentry 2030 is a national initiative to achieve better and more equitable reentry and reintegration outcomes by engaging states to adopt public, ambitious goals that drive system change.”

-Bureau of Justice Assistance

On April 19, 2023 Missouri became the first state to join the Reentry 2030 national initiative. Former Department of Corrections’ Director Anne Precythe along with Governor Mike Parson and the U.S. Department of Justice Programs’ Bureau of Justice Assistance joined by Missouri state leaders, established the state of Missouri’s commitment to Reentry 2030 by demonstrating the collaborative nature of commitment across multiple state departments. Missouri committed by the year 2030, “100% of incarcerated Missourians who need career services receive them, 85% of incarcerated Missourians are employed within 30 days of release, and 80% of formerly incarcerated Missourians maintain their employment for at least nine months after release.” Along with the Department of Corrections (DOC), eleven other state departments have made commitment statements outlining their state agency’s commitment to Reentry 2030. Additionally, representatives from the eleven state departments have been actively engaging and collaborating with the DOC to outline objectives and measurements for the 2024 fiscal year.

The Reentry Unit within the DOC has been designated to host and facilitate collaborative meetings with the other state departments. To ensure streamlined progress, each state department has been assigned a DOC liaison to assist in achieving their specific goals and action items. The DOC, in alignment with other state departments, has articulated its objectives for the 2024 fiscal year and has delineated actionable steps actively contributing to attaining these goals.
We will expand collaborations and partnerships with public and private entities to connect incarcerated Missourians to employment and to prepare them to maintain their employment. We aim for 100% of incarcerated Missourians who need career services to receive them; 85% of formerly incarcerated Missourians to be employed within 30 days of release; and 80% of formerly incarcerated Missourians to maintain their employment for at least nine months after release.

Department Representatives: Annie Herman and Alex Earls
Department of Corrections

Building the Framework for Success

**Expand**

**Staff Focus**
- Develop tracking and measurement tools

**Client Focus**
- Increase work experience and training opportunities
- Increase resources at the facilities and probation and parole districts
- Introduce access to technology

**Partnership Focus**
- Increase pre and post release services provided by state-departments
- Increase community partnerships and partners engagement in corrections
- Increase employment network

**Infrastructure Focus**
- Expand and renovate reentry center spaces

**Connect**

**Client Focus**
- Establish quarterly career and resource fairs
- Link to community based employment services
- Establish external communication for employment and resource services and applications

**Partnership Focus**
- Link partners with clients to establish services
- Ensure technological needs of providers are established

**Prepare**

**Staff Focus**
- Equip staff with proper education and training
- Increase resources and equipment

**Client Focus**
- Ensure source documents (Birth Certificate, Social Security Card, and State Identification) are received prior release
- Increase enrollment in vocational and work training programs
- Increase a network of well-coordinated system of services pre and post-release

**Partnership Focus**
- Revise training requirements for all partners
<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Item</th>
<th>Projected Completion</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase Accuracy of Source Document Report</td>
<td>Meet with reporting team to cross-reference with the Reentry Planning Checklist</td>
<td>03/31/2024</td>
<td>Complete</td>
</tr>
<tr>
<td>Increase Accuracy of Employment Report</td>
<td>Meet with Probation and Parole to develop a report-improvement plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Increase the Wireless Internet Access in the Reentry Centers</td>
<td>Submit ITSD tickets and assist the Electronic Technicians in the installation</td>
<td>06/30/2024</td>
<td>4/10 Installed and Operational</td>
</tr>
<tr>
<td>Increase the Number of Partners Entering the Institutions</td>
<td>Develop Reentry 2030 Regional Advisory Teams and organize community partner summits</td>
<td>06/30/2024</td>
<td></td>
</tr>
<tr>
<td>Increase the Number of Employers in the Database</td>
<td>Employment Transition Specialist engage ten employers a month</td>
<td>Ongoing</td>
<td></td>
</tr>
<tr>
<td>Increase the Number of Reentry Centers</td>
<td>Meet with administrators to develop an area for a Reentry Center at each institution</td>
<td>06/30/2024</td>
<td></td>
</tr>
<tr>
<td>Increase the Number of Resource Emails for the Residents</td>
<td>Develop a plan and explore solutions to resolve the issue of our staff creating resource emails</td>
<td>06/30/2024</td>
<td></td>
</tr>
<tr>
<td>Increase the Number of Referrals to Community-Based Resources</td>
<td>Develop Reentry 2030 Regional Advisory Teams and organize community partner summits</td>
<td>06/30/2024</td>
<td></td>
</tr>
<tr>
<td>Provide Correction Partners with Internet in the Reentry Centers</td>
<td>Develop a procedure and organize trainings regarding our staff providing ‘guest logins’</td>
<td>06/30/2024</td>
<td>Complete</td>
</tr>
</tbody>
</table>
The Office of Administration is committed to providing expanded secure technology platforms to help prepare incarcerated Missourians for successful integration into our communities. We are also committed to working with all state agencies to prepare them to hire formerly incarcerated Missourians.

Department Representatives: Dawn Sweazea and Jessie Pace
Office of Administration

Building the Framework for Success

ASPIRATION

THEMES

INITIATIVES

Expand

- DOP will dedicate resources to build pipelines to support Department of Corrections Reentry 2030 recruitment initiatives

Connect

- Recruiters attend reentry hiring events hosted by Department of Corrections
- Use Easy Virtual Online Career Event platform to host specific State of Missouri hiring events
- Work to implement Missouri Leadership Academy Class 11 Capstone recommendation of developing a MO Careers reentry hiring portal
- Install Wireless Access Points at DOC Reentry Centers
- Ensure MO Careers is an authorized website for internal facility access

Prepare

- Regular OA, Department of Higher Education and Workforce Development, and Department of Corrections partnership and physical presence at Reentry Center
- CareerEDGE career preparation software will be supported by ITSD through installation and usage
Office of Administration
FY2024 Missouri 2030 Action Items

<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Item</th>
<th>Projected Completion</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase Awareness Among Statewide Recruiters</td>
<td>Share reentry hiring events schedule</td>
<td></td>
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<tr>
<td>Maximize Recruiter Attendance and Assistance</td>
<td>Recruiters support DOC reentry hiring events</td>
<td></td>
<td>Ongoing</td>
</tr>
<tr>
<td>Introduce Platform to DOC Reentry and HR</td>
<td>Demonstrate virtual hiring event platform to stakeholders</td>
<td>06/30/2024</td>
<td></td>
</tr>
<tr>
<td>Successfully Deploy the Portal for Use</td>
<td>Develop MO Careers Second Chance Hiring Portal</td>
<td>09/30/2024</td>
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</tbody>
</table>
The Department of Commerce and Insurance is committed to finding and increasing opportunities for incarcerated Missourians to receive professional licenses prior to their release. We are committed to working with the Missouri Department of Corrections to develop these new professional license programs.

Department Representatives: Sheila Solon and Brenda Horstman
### Department of Commerce and Insurance

#### Building the Framework for Success

<table>
<thead>
<tr>
<th>ASPIRATION</th>
<th>THEMES</th>
<th>INITIATIVES</th>
</tr>
</thead>
</table>

#### Expand

**Client Focus**
- Increase the number of clients who have the opportunity to participate in an apprenticeship program

#### Connect

**Client Focus**
- Expand the number of facilities that offer pilot apprenticeship programs
- Upon successful pilots, expand to more facilities
- Encourage connections between Department of Corrections and local Chambers of Commerce to educate and recruit business leaders to participate
- Encourage connections between Department of Corrections and additional trades/professions to lead apprenticeship programs

#### Prepare

**Client Focus**
- Determine which Department of Commerce and Insurance licenses are statutorily allowed
  - [i.e. tattooing body piercing and branding, cosmetology and barbering, limited lines self-service storage insurance providers, and motor vehicle extended services contract producers]

**FY2024**
# Department of Commerce and Insurance

**FY2024 Missouri 2030 Action Items**

<table>
<thead>
<tr>
<th>Goal</th>
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<th>Projected Completion</th>
<th>Status</th>
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</thead>
<tbody>
<tr>
<td><strong>Professional Registration</strong></td>
<td>Increase the Number of Clients Who Have the Opportunity to Participate in an Apprenticeship or Get Licensed Prior to Release</td>
<td>Complete tattoo studio pilot</td>
<td>06/30/2024</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Receive reviewed program data from the Department of Corrections and determine what went well and what did not as far as the relevant board’s participation</td>
<td>06/30/2025</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Make changes as appropriate for each profession’s authority to the current facility program</td>
<td>06/30/2025</td>
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<tr>
<td></td>
<td></td>
<td>Be responsive to Department of Corrections whether it makes sense to expand and to which facilities for each profession</td>
<td>06/30/2025</td>
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</thead>
<tbody>
<tr>
<td><strong>Insurance Divisions</strong></td>
<td>Increase the Number of Clients Who Have the Opportunity to Participate in an Apprenticeship or Get Licensed Prior to Release</td>
<td>Review statutes for all ten individual licenses</td>
<td>03/31/2024</td>
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<td></td>
<td>Prepare recommendations for DCI leadership</td>
<td>04/30/2024</td>
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<td>If applicable, identify licenses that require the passage of a test or training. Contact Pearson VUE or other providers to determines the steps and cost to provide testing within the facilities</td>
<td>05/31/2024</td>
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<tr>
<td></td>
<td></td>
<td>Run a list of currently licensed business entities and compare the communities with the institutions</td>
<td>06/30/2024</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Provide the list to the Department of Corrections to contact community partners and determine their interest in hiring licensed clients post-release</td>
<td>06/30/2024</td>
</tr>
</tbody>
</table>
The Missouri Department of Economic Development is committed to educating employers and supporting them in becoming Second Chance friendly. We will continue working with our colleagues at the Missouri Department of Corrections to ensure trainings and education continue to align with the needs of today’s workforce and those of the future.
## Department of Economic Development

### Building the Framework for Success

#### ASPIRATION

**Expand**
- Missouri Women’s Council
- Missouri One Start
- Regional Engagement
- Missouri Partnership
- State Departments [Departments of Higher Education and Workforce Development, Corrections, Social Services, and Health and Family Services]
- Financial Institutions
- Non-profit partners [across the state-housing and job training]
- Statewide Associations and Chambers

**Connect**
- Piloting Aspire MO 2.0 [Warehouse, Manufacturing, and Supply Chain]
- Work with employers who provide customized training
- Continue to educate employers about the untapped workforce of justice-involved individuals
- When recruiting companies to locate and expand in Missouri, determine their workforce needs and if justice-involved workers could be an option

**Prepare**
- Provide training leading to certifications in industries
- Expand employer network in an effort to hire prior to release
- Peer support for 1-year upon release
- Create a space for continued educations upon release [financial literacy, interviewing training, etc...]

#### FY2024
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<tr>
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<tbody>
<tr>
<td>Train Residents</td>
<td>Host Inaugural Aspire MO 2.0 graduation with earned manufacturing certifications and train a second cohort which will graduate in October 2024</td>
<td>03/28/2024</td>
<td></td>
</tr>
<tr>
<td>Provide Peer Support</td>
<td>Working with MO DOC, MWC and Connections to Success to provide peer support (life coach) for one year upon release and monitor in Monday.com</td>
<td>ongoing</td>
<td></td>
</tr>
<tr>
<td>Grow Second Chance Employer Network</td>
<td>Working with DED’s Missouri One Start, Regional Engagement and MO DOC ReEntry to expand employer network for second chance hiring</td>
<td>ongoing</td>
<td></td>
</tr>
</tbody>
</table>
The Missouri Department of Elementary and Secondary Education is committed to the continued collaboration with the Department of Corrections to determine the most effective and efficient strategies to ensure access to vocational rehabilitation services for Missouri’s ex-offenders with disabilities prior to their release.

DEPARTMENT REPRESENTATIVES: Elizabeth Perkins and Jessica Bloch
Department of Elementary and Secondary Education

Building the Framework for Success

**ASPIRATION**

**THEMES**

**INITIATIVES**

**Expand**
- Assign Vocational Rehabilitation staff within district offices to coordinate referrals with reentry centers
- Increase opening Vocational Rehabilitation cases prior to an incarcerated person’s release
- Serve more participants in statewide reentry efforts

**Connect**
- Provide informative presentations regarding Vocational Rehabilitation programs and services to potential referrals
- Work collaboratively with reentry center staff to provide cross-agency training to facilitate local reentry team development and partnerships

**Prepare**
- Provide career counseling and guidance regarding employment and vocational training opportunities
- Increase work-based learning opportunities for individuals as they are being released

FY2024
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<tr>
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<th>Projected Completion</th>
<th>Status</th>
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<tbody>
<tr>
<td>Develop policy and procedures around the reentry process</td>
<td>Collaborate with Reentry team to review current procedures and policy needs</td>
<td>09/30/2024</td>
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<td></td>
<td>Meet with VR leadership team to determine policy needs</td>
<td>12/31/2024</td>
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<td></td>
<td>Work with VR policy team to draft policy</td>
<td>02/28/2025</td>
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<td></td>
<td>Disseminate and train VR staff on policy</td>
<td>06/30/2025</td>
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<td></td>
<td>Meet with Reentry Team facilitator to learn more about current referral process and what is happening</td>
<td>05/31/2024</td>
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<td></td>
<td>Meet with Regional Manager team to discuss referral processes within District Offices to ensure we are coordinating referrals internally and with DOC</td>
<td>07/31/2024</td>
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<td></td>
<td>Develop an internal referral process to ensure those referrals are served in a timely manner</td>
<td>12/31/2025</td>
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<td>Discuss with Reentry Team where this is occurring and the frequency</td>
<td>07/31/2024</td>
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<td></td>
<td>Discuss with Reentry Team current needs for facilities</td>
<td>07/31/2024</td>
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<tr>
<td></td>
<td>Review needs along with staff capacity and discuss options to provide future outreach and information on VR services</td>
<td>12/30/2024</td>
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<tr>
<td>Review and reevaluate current VR Reentry team</td>
<td>Develop Reentry team mission and strategic goals</td>
<td>10/31/2024</td>
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<td></td>
<td>Identify current DOC locations that we are working with.</td>
<td>11/30/2024</td>
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<td></td>
<td>Identify locations that have needs for future partnership and assess internal capacity to serve</td>
<td>11/30/2024</td>
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<td></td>
<td>Develop plan to expand partnership in locations with unmet need that have previously not been served</td>
<td>03/31/2025</td>
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<tr>
<td></td>
<td>Have ongoing conversations with DOC to grow and develop partnership</td>
<td>05/31/2024</td>
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</table>
The Missouri Department of Health and Senior Services is committed to helping Missouri born residents in correctional facilities obtain their birth certificates in an efficient manner, ensuring they have the needed documentation to be employed upon release. We also commit to continued collaboration with DOC and Missouri Department of Social Services to provide prevention and treatment for Hepatitis C through Project Hep Cure. We commit to providing health and wellness services and education to individuals and their families released into our communities through local public health agencies and other community partners in accordance with established eligibility criteria.

**Department Representatives:** Alicia Jenkins, Angel Surdin, Dylan Bryant, and Tavonna Robinson
Department of Health and Senior Services

Building the Framework for Success

**Expand**

**Staff Focus**
- Take an inventory of other DHSS programs to determine how they are addressing social determinants of health (SDOH)
- Determine which DHSS positions match with the DOC training programs for the Second-Chance Portal
- Ensure Transitional Case Managers are available to support persons with HIV reentering the community
- New vital records system (EVRS)
- Increase issuance capacity

**Partnership Communication**
- Maintain relationships with existing partners
- Maintain relationships with other state HR departments on best practices for recruiting and retaining justice-involved employees
- Share information
- Expand partnerships to include non-traditional partners
- Increase partnership awareness to support the healthcare needs of individuals reentering the community
- Increase partnership awareness of how to support those reentering the community
- Increase partnership awareness of how to support those reentering the community
- Tracking DOC Requests
- Target women age 35-64 years old reentering the community
- Target female population with income at or below 250% of the federal poverty level for household and no insurance to cover program services
- Regional Program Coordinators to contact prisons in their counties to provide education about the program to female population that meet program eligibility and are up for release

**Client Focus**
- Ensure those with prediabetes and diabetes who are reentering the community has access to local resources
- Assure those with hypertension and cardiovascular disease who are reentering the community has access to local resources
- Expand access to all DOC customers

**Connect**

**Staff Focus**
- Coordinate and align work across programs to support implementation of health equity and strategies
- Share resources and innovative ways to address SDOH
- Work with OA and D and I to fine recruiting events
- **Community Members**
  - Increase connections through partnerships. Show up and be in the community
  - Attend recruitment events focused on employing justice-involved individuals

**Partnership Focus**
- Identify partner capacity and find opportunities to align with/or fill in the gaps
- Share and/or extend resources where needed
- Bring people with lived experiences to the table
- Educate partners about efforts and benefits of engaging justice-involved individuals
- Discuss partnering with DOC to increase access to STI and HIV testing within the facility to reduce transmission
- Local program suppliers can provide diabetes prevention and management education and resources in their communities
- Local program suppliers can provide education on hypertension management and prevention as well as heart disease prevention and management education and resources in their communities
- Agree to work with DOC to facilitate streamlined ordering process
- Discuss/Encourage partnership/providers/contractors to increase access through navigation to breast and cervical healthcare for females reentering the community

**Client Focus**
- Connect persons with prediabetes to National Diabetes Prevention Program suppliers across the state. Connect persons with diabetes with diabetes management programs
- Connect persons with HIV with healthcare and other support services. 12 months transitional case management services
- Provide access to STI and HIV testing
- Support access to HIV PrEP
- Increase access to naloxone for individuals who may be at risk
- Connect persons with self-monitoring blood pressure and cardiac rehab programs across the state
- Communicate needs for and uses of vital records to customers
- Provide access to breast and pelvic/cervical exams, screening mammograms, and diagnostic services for breast and cervical region
- Connect female population that meet program eligibility with breast and cervical healthcare services

**Prepare**

**Staff Focus**
- Education and training for health equity, diversity, inclusion, and belonging within the department
- Educate employees about statewide effort to recruit and retain individuals reentering the community with the department
- Require trainings on flexibility, ADA, overcoming bias, and trauma-informed care

**Community Members**
- Utilize SHA and SHIP to promote access to services

**Partnership – Expand and Diversify**
- Health Equity Stakeholder Committee
- Health Equity dashboard
- Health Literacy-CLAS, culturally relevant materials
- Invite a justice-involved individual to be a community member
- Revise HR reports/dashboard to track the recruitment and retention of justice-involved individuals
- Maintain MOU with DOC to support persons with HIV as they transition back into the community
- DHSS Diabetes Program can assist in connecting DOC to local program suppliers
- DHSS Heart Disease Program can assist in connecting DOC to local program suppliers

**Client Focus**
- Local Community Health Workers can make referrals to diabetes prevention and management programs in their community
- Meet with persons with HIV reentering the community at least 6 months prior to release
- Local Community Health Workers can make referrals to hypertension and heart disease prevention and management programs in their community
- Provide birth certificates to all customers
- Consider impact and how to resolve vital records registering anomalies (no record, errors, etc.)
- Aid DOC with connections to out of state vital records
- Maintain communication with female population that meet program eligibility as they transition back into the community for breast and cervical/pelvic healthcare services
- Regional Program Coordinators to provide ongoing training
- Educational materials to be distributed ongoing
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<th>Action Item</th>
<th>Projected Completion</th>
<th>Status</th>
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</thead>
<tbody>
<tr>
<td>Foster Inclusivity and Diverse Representative</td>
<td>Invite a justice-involved individual to Health Equity Stakeholder committee</td>
<td>11/01/2024</td>
<td></td>
</tr>
<tr>
<td>Enhance Skill Development or Knowledge Acquisition</td>
<td>Implement trainings</td>
<td>06/30/2025</td>
<td></td>
</tr>
<tr>
<td>Assess Existing Programs for Addressing Social Determinants of Health</td>
<td>Inventory DHSS programs addressing social drivers of health</td>
<td>06/30/2025</td>
<td></td>
</tr>
<tr>
<td>Increase Awareness of Recruitment and Retention Initiatives for Reentering Individuals</td>
<td>Educate DHSS employees on statewide reentry efforts</td>
<td>08/31/2024</td>
<td></td>
</tr>
<tr>
<td>Align DHSS Positions with Relevant Training Opportunities</td>
<td>Match DHSS positions with Department of Corrections training programs for Second Chance portal</td>
<td>09/30/2024</td>
<td></td>
</tr>
<tr>
<td>Discuss Access to Naloxone, STI and HIV testing, and HIV PrEP</td>
<td>Schedule a meeting with Department of Corrections</td>
<td>06/30/2024</td>
<td></td>
</tr>
<tr>
<td>Ensure Awareness and Access to Necessary Resources Post-Release</td>
<td>Develop strategies for reentering individuals’ access to naloxone, STI/HIV testing, and PrEP</td>
<td>10/31/2024</td>
<td></td>
</tr>
<tr>
<td>Inform Department of Corrections of Community Programs</td>
<td>Meet and share community diabetes programs information with Department of Corrections</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Boost Partnership Awareness and Coordinate Program Suppliers with Department of Corrections staff</td>
<td>Increase partnership awareness and coordinate program suppliers with Department of Corrections staff</td>
<td>03/31/2025</td>
<td></td>
</tr>
<tr>
<td>Increase Collaboration and Issuance of Birth Certificates for Reentering Individuals</td>
<td>Optimize the streamlined, standardized ordering process for birth certificates received from Department of Corrections</td>
<td>Ongoing</td>
<td></td>
</tr>
<tr>
<td>Ensure Adherence to SMHW Program Guidelines and Recommend Evidence-Based Interventions</td>
<td>Maintain and recruit healthcare providers for breast and cervical screening services</td>
<td>06/29/2025</td>
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<td></td>
<td>Meet and share information with the Department of Corrections for the female population</td>
<td>12/31/2024</td>
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</tbody>
</table>
The Missouri Department of Higher Education and Workforce Development is committed to providing support and resources to ensure incarcerated Missourians are prepared to enter the workforce. We will also work to connect incarcerated Missourians to employment opportunities. Lastly, we are committed to sustaining and expanding the prison education initiatives.

DEPARTMENT REPRESENTATIVES: Rebecca Fletcher, Laura Vedenhaput, and Amy Hedrick
Department of Higher Education and Workforce Development

Building the Framework for Success

**Expand**

**Staff Focus:**
- Provide Job Centers with materials to better serve individuals
- Develop Tracking Process

**Client Focus:**
- Provide more career and technical education service options pre/post-release

**Partnership Focus:**
- Encourage Higher Education institutions to provide one-time waiver for application & transcript fees
- Offer job center services at partner sites

**Connect**

**Staff Focus:**
- Connect OWD staff and local workforce boards with education providers in institutions
- Assist with establishing job fairs

**Client Focus:**
- Host industry specific job fairs to clients with outlined home plans

**Partnership Focus:**
- Assist potential employers with applying for eligible benefits such as tax credits and federal bonding
- Work with partners to deliver combined services in one location

**Prepare**

**Staff Focus:**
- Provide Job Center employees training for Reentry services
- Train staff on FAFSA

**Client Focus:**
- Offer on Work-Based Learning to clients after release
- Assist clients in education/workforce applications
- Hold FAFSA Frenzy events in prisons and at job centers/partner sites

**Partnership Focus:**
- Participate in Prison Education Program with DOC
### FY2024 Missouri 2030 Action Items

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<tbody>
<tr>
<td>Engage with Title IV and/or Fast Track Eligible Institutions</td>
<td>Contact eligible institutions</td>
<td>02/29/2024</td>
<td></td>
</tr>
<tr>
<td>Identify Current and Potential Initiatives to Enroll and Support the Student Population</td>
<td>Meet monthly with a subset of representatives to identify current</td>
<td>03/31/2024</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Compile and share a list of current initiatives at the institutions with Office of Workforce Development job center staff and Department of Corrections staff</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Have All Identified Title IV and Fast Track Eligible Institutions Participate in at Least One Initiative Meeting</td>
<td>Send the Department of Corrections a list of programs and initiatives designed to support their student population</td>
<td>06/30/2024</td>
<td></td>
</tr>
<tr>
<td>Develop a Comprehensive List of Locations Around the State Where Job Center Services May Be Delivered Post-Release</td>
<td>Meet with representatives of the Department of Corrections’ Probation and Parole team and representatives from each of the local workforce boards</td>
<td>06/30/2024</td>
<td></td>
</tr>
</tbody>
</table>
The Missouri Department of Labor and Industrial Relations commits to supporting incarcerated Missourians on their rights as a member of the Missouri Workforce. We also commit to leveraging our resources and partnerships to increase awareness of the Second Chance Employers program and its benefits for employers in Missouri.

DEPARTMENT REPRESENTATIVES: Matthew Hankins and Maura Browning
Department of Labor and Industrial Relations

Building the Framework for Success

**Expand**
- Provide DOLIR staff with materials/support regarding Reentry 2030
- Provide a pathway through DOLIR programs for citizens to elect to be directed to information/access to Reentry 2030 programs and services
- Leverage existing department partnership with DHEWD to refer potentially qualifying citizens for career and reemployment services
- Increase program awareness within the labor and business communities that engage with DOLIR through the administration of our programs/services

**Connect**
- Leverage staff town halls and professional development opportunities to build awareness
- Leverage existing department program portals, web presence, and communication channels to improve citizen and employer engagement and awareness

**Prepare**
- Provide DOLIR employee trainings regarding available Reentry services and referral pathways
- Provide citizens (working and employers) a means to voluntarily elect to be referred to reentry services information from DOLIR-administered web sites
- Provide citizens a means to voluntarily elect to be identified as a candidate for reentry services and referred for reemployment services

FY2024
# Department of Labor and Industrial Relations
## FY2024 Missouri 2030 Action Items

<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Item</th>
<th>Projected Completion</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communicate Reentry Highlights</td>
<td>Use existing information and develop a one-pager (or leverage existing materials) for dissemination to staff and citizens highlighting available reentry services</td>
<td>04/30/2024</td>
<td></td>
</tr>
<tr>
<td>Deliver Agency-Wide Staff Training</td>
<td>Leverage existing communication channels</td>
<td>04/30/2024</td>
<td></td>
</tr>
<tr>
<td>Build Awareness of Reentry Services and the Second-Chance Employer Program</td>
<td>Leverage the existing web presence (internet/intranet)</td>
<td>05/31/2024</td>
<td></td>
</tr>
<tr>
<td>Enhance Referral Process for Interested Parties</td>
<td>Evaluate the web-based applications for the feasibility of soliciting citizen/employer interest in reentry services/Second-Chance Employer program and determine the best means to refer interested citizens/employers to appropriate resources</td>
<td>06/30/2024</td>
<td></td>
</tr>
</tbody>
</table>
The Missouri Department of Mental Health commits to ensuring incarcerated Missourians in need of behavioral health services have an established provider and a scheduled appointment prior to release to the community. DMH also commits to ensuring those impacted by the state justice system have access to the continuum of care needed to obtain and maintain employment and to accomplish other indicators of successful reentry.

DEPARTMENT REPRESENTATIVES: Chad Hinkle, Jennifer Mihalevich, Jessica Bounds, and Stacie Adrian
## Department of Mental Health

### Building the Framework for Success

<table>
<thead>
<tr>
<th>Expand</th>
<th>Connect</th>
<th>Prepare</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Staff Focus</strong></td>
<td><strong>Client Focus</strong></td>
<td><strong>Staff Focus</strong></td>
</tr>
<tr>
<td>- Peer Specialists</td>
<td>- Referral to a behavioral health provider</td>
<td>- Education</td>
</tr>
<tr>
<td>- Housing Specialists</td>
<td>- Partnership Focus</td>
<td>- Training</td>
</tr>
<tr>
<td>- Employment Specialists</td>
<td>- DORS-Scott O’Kelly</td>
<td>- Referral System</td>
</tr>
<tr>
<td>- DOC Liaisons</td>
<td>- ICTS-Kelly Dills and Jen M.</td>
<td>- ICTS Teams</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Client Focus</strong></th>
<th><strong>Services</strong></th>
<th><strong>Client Focus</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>- Individuals being released from prison</td>
<td>- CSTAR-Substance Use Disorder</td>
<td>- Behavioral Health services at a contracted behavioral health provider</td>
</tr>
<tr>
<td></td>
<td>- CPR-Serous Mental Illness</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Systems for Referral</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>- Referral Form</td>
<td></td>
</tr>
<tr>
<td>- Case Manager-MBHC</td>
<td></td>
</tr>
<tr>
<td>Goal</td>
<td>Action Item</td>
</tr>
<tr>
<td>-------------------------------------------</td>
<td>------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Connect Reentry Unit with ICTS Employment Specialists</td>
<td>Reentry Unit attends ICTS Employment Specialist Collaborative to share information on how we can work together</td>
</tr>
<tr>
<td>Determine Where Employment Services are Currently Offered</td>
<td>Create list of DBH contracted providers who offer employment services</td>
</tr>
<tr>
<td>Decide on a Referral System</td>
<td>Review existing Community Treatment Referral Form for potential use</td>
</tr>
<tr>
<td></td>
<td>Continue conversations on using Care Manager</td>
</tr>
<tr>
<td>Create a Referral Process</td>
<td>Identify people coming out of institutions needing employment services</td>
</tr>
<tr>
<td></td>
<td>Need to have an appointment scheduled with an established behavioral health provider prior to release</td>
</tr>
<tr>
<td></td>
<td>Ensure access to continuum of care needed to obtain/maintain employment, such as Peers and housing supports</td>
</tr>
<tr>
<td>Establish connections between DOC and DMH</td>
<td>Connect DOC employment with DMH employment</td>
</tr>
<tr>
<td></td>
<td>Ensure the DOC liaison list is up to date</td>
</tr>
<tr>
<td></td>
<td>Invite Reentry staff to monthly DMH/DOC Oversight meetings</td>
</tr>
</tbody>
</table>
Because our mission is broad and our agencies as diverse as the Highway Patrol and the Veterans Commission, DPS supports providing written driver license testing in all Missouri correctional facilities.

The Patrol will work to ensure incarcerated Missourians returning to the community can obtain valid operator licenses, thereby reducing transportation barriers to reentry, and assisting them in becoming productive members of the workforce.

DPS’s Missouri Veterans Commission is also committed to working with Veteran offenders in advance of their release to ensure that their veterans’ benefits are re-initiated and so they have access to VA Healthcare.

DEPARTMENT REPRESENTATIVES: Paul Kirchoff and Ryon Richmond
Building the Framework for Success

**Expand**
- Focus on Veteran offenders and ensure they are aware of Veterans Administration benefits they have earned through services as well as how to apply for those benefits

**Connect**
- MSP will work to ensure incarcerated Missourians returning the community are able to obtain a valid operator license, thereby reducing transportation barriers
- MVC will produce an instructional video for incarcerated veterans to review prior to release that details the benefits they have earned through their service and how to apply for those benefits
- MVC will work with the Department of Corrections leadership on VA benefit regulations and restrictions to ensure they are able to properly educate incarcerated veterans prior to release

**Prepare**
- MVC will work with the Department of Corrections to hire released offenders as Certified Nursing Adis within the veterans homes provided they do not have a Class A or B felony offense
- MVC will work with the Department of Corrections to fill hourly and intermittent positions within the cemeteries program thereby providing work experience as well as an opportunity to compete for a full-time position within the program
<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Item</th>
<th>Projected Completion</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduce Transportation Barriers Post-Release</td>
<td>Ensure valid operator licenses for returning Missourians by working with MSP to determine specifics.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inform Veterans About Earned Benefits and Application Process</td>
<td>Produce instructional video for incarcerated veterans by obtaining a list and evaluating the vacant positions for Second Chance Employment Opportunities.</td>
<td>06/30/24</td>
<td></td>
</tr>
<tr>
<td>Enable Proper Education of Incarcerated Veterans Pre-Release</td>
<td>Collaborate with the Department of Corrections leadership on VA benefit regulations and meet with the Department of Corrections leadership to provide information training.</td>
<td>06/30/24</td>
<td></td>
</tr>
<tr>
<td>Employ Eligible Released Offenders, Excluding Class A and B Felony Offenses</td>
<td>Collaborate with the Department of Corrections to hire released offenders at veterans homes. Establish criteria and codify the process for ensuring applicants meet eligibility requirements.</td>
<td>12/31/24</td>
<td></td>
</tr>
<tr>
<td>Fill Hourly and Intermittent Positions Within the Cemeteries Program</td>
<td>Collaborate with the Department of Corrections to provide work experience as well as an opportunity to compete for a full-time position within the program. Establish criteria and codify the process for ensuring applicants meet eligibility requirements.</td>
<td>06/30/24</td>
<td></td>
</tr>
</tbody>
</table>
The Missouri Department of Revenue commits to establishing a more cost-effective process to ensure all incarcerated Missourians have a State issued ID prior to release. We are committed to ensuring those returning to our communities have this important documentation so that they are ready to work and can receive additional services.
Department of Revenue

Building the Framework for Success

Expand

- Continue to explore process improvements related to the application processes for inmates with an upcoming release date to ensure identification cards are accurate and received timely.

Connect

- Continue current relationship with Department of Corrections (DOC) and ensure communication is frequent and consistent.

Prepare

- Ensure identified DOC employee system access is tracked and maintained timely.
- Continue to provide as needed training within the current system in addition to providing training resources for acceptable documents.
- Continue to communicate any related updates or legislative changes that will affect the application process.
- Work closely with DOC regarding the upcoming modernized system and timelines for training and new equipment.

FY2024
### Department of Revenue
#### FY2024 Missouri 2030 Action Items

<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ensure identified DOC employee system access is tracked and maintained</td>
<td>Check-in with the Department of Revenue contact monthly to ensure this is maintained and any Department of Corrections concerns are being addressed</td>
</tr>
<tr>
<td>timely</td>
<td></td>
</tr>
<tr>
<td>Continue to provide as-needed training within the current system in</td>
<td>Department of Revenue contact will continue to work with the Department of Corrections and schedule requested trainings whether those be in-person or virtual.</td>
</tr>
<tr>
<td>providing training resources for acceptable documents</td>
<td></td>
</tr>
<tr>
<td>Continue to communicate any related updates or legislative changes</td>
<td>Department of Revenue contact will provide these updates before implementation, so the Department of Corrections has adequate time to respond with any questions or if additional training is needed</td>
</tr>
<tr>
<td>that will affect the application process</td>
<td></td>
</tr>
<tr>
<td>Work closely with DOC regarding the upcoming modernized system and</td>
<td>Update and collaborate with the Department of Corrections regarding discussions relating to the new modernized system (FUSION – Go Live Date – November 12, 2024) about meetings, training, testing, new equipment, and equipment installation</td>
</tr>
<tr>
<td>timelines for training and new equipment</td>
<td></td>
</tr>
</tbody>
</table>
The Missouri Department of Social Services is committed to working in Reentry Centers to connect incarcerated Missourians to all necessary services prior to release and educate them about any community-based services they may qualify for upon release. This includes Child Support services, TANF, SNAP, and Medicaid.
Department of Social Services

Building the Framework for Success

Expand
- Create a single DSS needs assessment form for all DSS programs.
- Evaluate all DSS employment positions for second chance job portal implementation.
- Enhance the pre-release Medicaid application process.
- Assign a DSS employee to coordinate referrals with reentry centers.
- Increase participation at all re-entry access points.

Connect
- Provide informative presentations regarding DSS process and services.
- Establish connections with participants while incarcerated and reengage after release.
- Work with DOC staff to provide training and better understanding of DSS services.
- Work with community reentry providers to assist with issues related to DSS.

Prepare
- Advise and provide guidance through various DSS application processes.
- Provide assistance in obtaining personal identification documents.
- Increase participation in pre and post release services.
- Increase employment opportunities within DSS.

FY2024
## Department of Social Services
### FY2024 Missouri 2030 Action Items

<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Item</th>
<th>Projected Completion</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create a single DSS needs assessment form for all DSS programs.</td>
<td>Complete 1st Draft of the Form</td>
<td>06/30/24</td>
<td></td>
</tr>
<tr>
<td>Evaluate all DSS employment positions for second chance job portal implementation.</td>
<td>Obtain a list and evaluate the vacant positions for 2nd chance employment opportunities</td>
<td>06/30/24</td>
<td></td>
</tr>
<tr>
<td>Enhance the pre-release Medicaid application process.</td>
<td>Meet with the DSS Director to streamline Medicaid application process.</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Assign a DSS employee to coordinate referrals with reentry centers.</td>
<td>Assign a DSS Ombudsman to Reentry Centers as a point of contact for question.</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Provide informative presentations regarding DSS process and services.</td>
<td>Create a DSS services DVD to educate the incarcerated population on services offered</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Establish connections with participants while incarcerated and reengage after release.</td>
<td>Provide pre-release contact with post release appointments and service monitoring.</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Work with DOC staff to provide training and better understanding of DSS services.</td>
<td>Provide workshops and virtual presentations to MODOC staff on DSS services available. (Reentry Conference)</td>
<td>11/30/24</td>
<td></td>
</tr>
<tr>
<td>Work with community reentry providers to assist with issues related to DSS.</td>
<td>Provide MODOC Reentry Unit with a list of community contacts by region.</td>
<td>01/31/24</td>
<td></td>
</tr>
<tr>
<td>Advise and provide guidance through various DSS application processes</td>
<td>Assign a DSS Ombudsman to Reentry Centers as a point of contact for question.</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Provide assistance in obtaining personal identification documents</td>
<td>Try to assist clients on probation status with assistance in obtaining proper identification</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Increase participation in pre and post release services.</td>
<td>Assign a DSS Ombudsman to Reentry Centers to assist with this goal</td>
<td>12/31/2024</td>
<td></td>
</tr>
<tr>
<td>Increase employment opportunities within DSS.</td>
<td></td>
<td>12/31/2024</td>
<td></td>
</tr>
</tbody>
</table>
The Missouri Department of Transportation is committed to providing CDL permit training and education for previously incarcerated Missourians twice per year at a location to be determined in consultation with the Missouri Department of Corrections.

Department Representative: To Be Determined
UNDER DEVELOPMENT
Action Items

UNDER DEVELOPMENT
Provide resources and technology to state departments that enable the State of Missouri to become a model employer by employing second chance applicants.

Team Representatives: Stacie Adrian, Alex Earls, Amy Hedrick, Jessie Pace, and Tavonna Robinson
Leadership Academy-Class 11

Building the Framework for Success

ASPIRATION

THEMES

INITIATIVES

Expand

Connect

Prepare

- Create a Second Chance job board within MoCareers

- Roll Out Job Board

- Provide a clear guidance on what training programs prepare Department of Corrections’ residents for State of Missouri Jobs
- Outline a hiring process
- Create a guide for HR teams to standardize how they review second chance applicants in their department

FY2024
<table>
<thead>
<tr>
<th>Goal</th>
<th>Action Item</th>
<th>Projected Completion</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create a Second Chance job board within MoCareers</td>
<td>Get quote</td>
<td></td>
<td>Completed</td>
</tr>
<tr>
<td></td>
<td>Find funding</td>
<td></td>
<td>Completed</td>
</tr>
<tr>
<td></td>
<td>Build the board</td>
<td></td>
<td>In Progress</td>
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<tr>
<td></td>
<td><strong>Roll Out Job Board</strong></td>
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<tr>
<td></td>
<td><strong>Provide clear guidance on what training programs prepare DOC residents for State of Missouri</strong></td>
<td>Create document showing how current DOC programs map into current careers with the State of Missouri</td>
<td>Completed</td>
</tr>
<tr>
<td></td>
<td>Provide clear guidance on what training programs prepare DOC residents for State of Missouri</td>
<td>Share with HR teams</td>
<td>In progress</td>
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<tr>
<td></td>
<td></td>
<td>Make available on a shared resource like a website</td>
<td>In progress</td>
</tr>
<tr>
<td></td>
<td><strong>Outline a hiring process</strong></td>
<td></td>
<td>Completed</td>
</tr>
<tr>
<td></td>
<td><strong>Create a guide for HR teams to standardize how they review second change applicants in their department</strong></td>
<td>Review what is currently being done</td>
<td>In Progress</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Create guidelines for HR teams with suggestions</td>
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</tr>
</tbody>
</table>
Conclusion

In conclusion, our collaborative efforts within the Reentry 2030 initiative have marked significant strides towards fostering positive reentry outcomes. Through the dedication of the Department of Corrections, coupled with active participation from various state departments, we have successfully established goals, and implemented actionable steps to enhance reintegration efforts. As we move forward, our focus remains steadfast on achieving the outlined goals, fostering collaboration, and making a lasting impact on the lives of those seeking a second chance. Moreover, our initiatives extend beyond individual rehabilitation, aiming to improve and serve Missouri communities. We not only contribute to the successful reintegration of previously incarcerated individuals but also actively work towards strengthening the social and economic fabric of our communities.